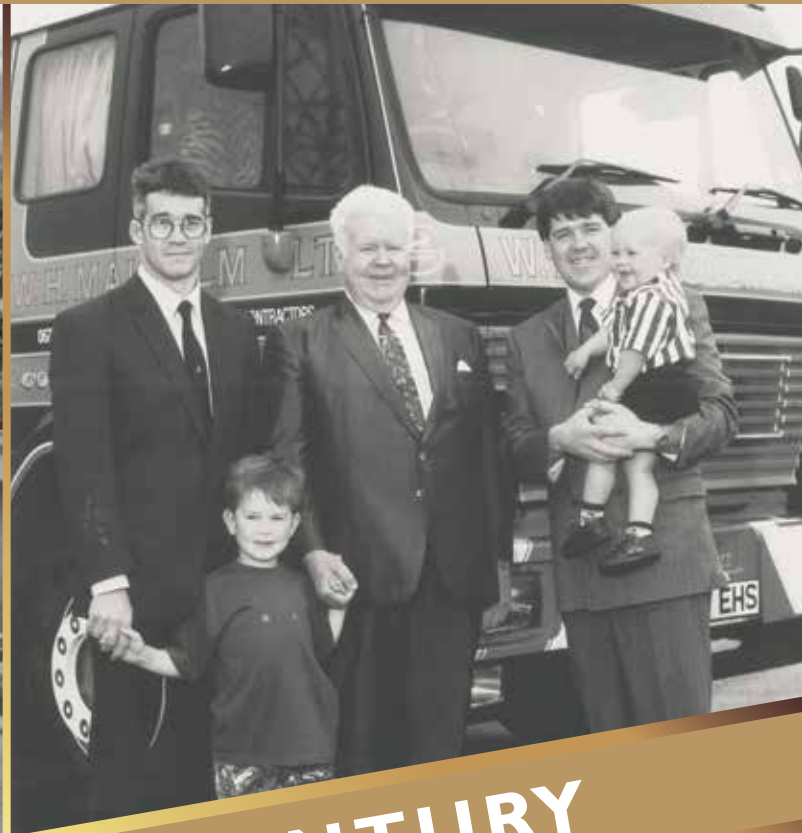


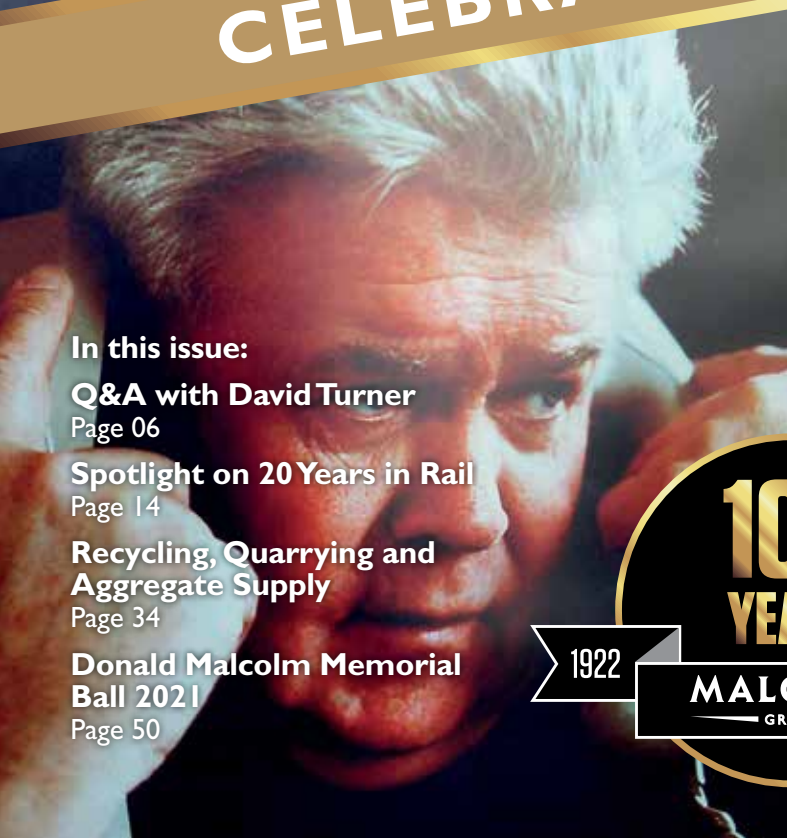


24seven

THE MALCOLM GROUP magazine issue fourteen



CELEBRATING A CENTURY



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Welcome

to the fourteenth edition of 24 seven!

Despite the challenging year the company has endured, the Group across all our Divisions, have continued to thrive and have had many highlights throughout the year.

In this edition of 24 Seven we have our usual mix of stories including a Q&A with David Turner, Rail Director, updates from both Malcolm Logistics and Malcolm Construction, including the installation of the new Wash Plant at our Loanhead Quarry. We also have an exclusive piece on the Donald Malcolm Memorial Ball which was held on 4th December at the Donald Malcolm Heritage Centre.

I hope you enjoy this edition. Please keep your stories coming in and remember this is your magazine.

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Remembering



John McManus

Sadly, John McManus Senior Workshop Manager at Malcolm Plant, South Street passed away on the 7th November 2021.

John had a combined service with Malcolm's of over 40 years with his second spell being 33 years. His father Joe worked for Dad for some time as well. John grew up through the tools in our Plant division and reached the position of Senior Workshop Manager. A person who my son Euan learnt a lot from and whom I also relied on appreciating his loyalty, honesty and integrity.

John was diagnosed with cancer in September 2019 and came through major surgery that same year. Being the fighter, he was, he remained reasonably active working from home and at the same time attending the Beatson weekly for treatment. He also spent his last ten days in the Accord Hospice where I spent some time with him and witnessed first-hand the incredible support, they gave John and his family.

I'd like to thank both the Beatson and the Accord personally and on behalf of John's wife Grace and the girls. We are all grateful for what they did for him.

Andrew Malcolm

From the CEO

We all thought there would be a distinct change to all our circumstances in 2021. How wrong we were!!



Further COVID-19 restrictions, fuel shortages and ultimately the critical situation regarding labour shortages in all market segments of the UK. On the 12th April 2021 the floodgates opened when the government allowed the country to operate in some sort of normality; Customer volumes dramatically increased, European labour was not allowed to enter the country, and competition started to attract the small pool of labour available.

As with every organisation we had to take action to address the problem. The Malcolm's 'can do will do' culture certainly came to the forefront and whilst there was a lot of turmoil, we are now starting to see some light at the end of the tunnel.

The company has continued to invest in our infrastructure, resources and people which will make us stronger for the future. I have always maintained, that although difficult decisions must be made, the stability and future development of the company is certainly

maintaining its projection for the welfare of all our stakeholders.

I would personally like to thank all the staff for their outstanding performance in 2021, which has enabled us once again to outperform our competitors and gain support from our customers.

Once again on the 4th December we were able to host the 'Donald Malcolm Memorial Ball' at the heritage centre in aid of Beatson Cancer Charity, St Vincent's Hospice and Accord Hospice. The event was sponsored by several of our major stakeholders. Nicola Robertson (Malcolm) organised a fabulous evening in front of 600 guests and raised a phenomenal £250,000 for these worthy causes.

2022 will be another milestone as we enter our centenary year, which has only been achieved by the dedication of all of you. There will be some celebratory events organised and we will keep you updated during the year.

Hopefully, 2022 will see us getting back to some form of normality and I am sure we will all adapt accordingly. As always, we should reflect on the past enjoy our family and look forward to a positive future.

I would like to wish you and all your families all the best for the festive season and look forward to a prosperous New Year.

Andrew Malcolm, Chief Executive Officer

Building Maintenance

Bathgate

The existing translucent lights in the loading area at Bathgate were removed and replaced with modern new ones. The metal halide lights were also removed and replaced with a smaller number of LED lights, which are programmed to a motion sensor and photocell sensor. On a bright day the motion sensor sends a signal to the lights to switch on, but the photocell cancels it out due to the natural light. As the natural light diminishes, the LED lights come on at 20% power and increase as it darkens. These lights will have a massive impact in reducing our carbon footprint and will eventually be rolled out throughout the Group.



The Road Haulage Association (RHA) has taken out a long-term lease on the unused offices at our Bathgate depot; this will be their Headquarters for Scotland and Northern Ireland. The building consists of two floors, approximately 4,500 sqft. The whole building was stripped back to the bare structure, new walls were created for various offices, training rooms and a test centre. The building was completely refurbished and rewired, including a new heating system, ceilings, lighting, floors and fully decorated to finish. To further reduce our carbon footprint, a smart heating system was installed along with motion sensors, where possible, for the LED lighting.

Burnbrae Road

Malcolm Logistics Burnbrae Road trailer workshop received a refurbishment this year. The Building Maintenance team transformed a room previously used as a store, into a new canteen and locker room for the Mechanics. They installed new vinyl flooring, ceilings, wet wall panelling and LED lighting.



Tacho Bay

Following on from the update in last year's magazine, further work was completed at Malcolm Maintenance Tacho Bay.



The Workshop Supervisor's office was completely refurbished, with the team fitting a new ceiling, cupboards and worktops. There is now a new cleaner's cupboard, complete with new ceiling, wet walls and units.

The ground floor corridor had wet wall panelling installed, along with a new ceiling and LED lighting. The first-floor offices were fully stripped back to the bare walls and then repainted with new carpets, ceilings and LED lighting. The Group's history is now proudly displayed on the first-floor corridor walls, which have been repainted and vinyl wrapped with the Group's timeline. Further LED lighting was also installed in the corridor, along with new vinyl flooring.

Grangemouth

This year Grangemouth underwent a complete refurbishment of the office block. This included new windows being installed and the full exterior rough casted. New Malcolm Logistics signage was mounted to the front and side of the building.



A new layout was created for the interior with new walls erected and LED lights installed throughout. The Driver's welfare room and all corridors had floor to ceiling 'wet walls', new vinyl and carpets fitted in every area.

The boardroom, stairwell, open plan office and training room were transformed by the Marketing Department. The training room had the top half vinyl wrapped with the company timeline.

Haydock

A new Boardroom/Zoom room has been created at Haydock. The Building Maintenance team removed existing glass panel partitions and rebuilt them to create the new room. They also installed new wall units and a TV monitor, along with decorating the room.



A new open plan office was also installed by the team outside the boardroom.

Health & Safety

Safety Observation Cards

Over the next year, the Health and Safety Department plan to make several changes to the format of the Safety Committees and Safety Observation Card system

The H&S Committees currently take place bi-monthly; the plan is to move these to quarterly. This will allow more time in the calendar to arrange these and permit more time for employee representatives to attend.

This change will allow Depot Managers the opportunity to reduce management attendance but increase the number of employee representatives. This will hopefully introduce a more open forum for employees to raise their concerns.

If any employee would like to get involved in their local H&S Committee, then please put their name forward to a manager.

After receiving some feedback from employees, the department will be looking at ways to make the Safety Observation card system more transparent for employees. The plan is to ensure that Safety Observation Cards are fully discussed and displayed across all depots. This will hopefully reinforce the stance of the business, that each card is taken seriously and that actions are taken to rectify any H&S concern raised.

Within Malcolm Logistics, every safety observation card posted at any depot, is recorded by the site manager onto the online HUB system see picture 1.



These then must have an action carried out to either resolve the issue or explain back to the employees what is going on with the issue.

The main forum for this feedback and discussion is the Depot Health and Safety Committee Meeting.

The H&S Department will be looking at other ways this year in which we can display all Observation Cards and any actions taken by management to rectify issues. If you have any ideas on this, then please let us know, after all the Safety Committee and Safety Observation Cards are there to be the voice of the employees.

Logistics Incident Stats

We are delighted to show that all incident figures, for the 3rd year are on a downward trajectory. As you can see from picture 1. WHM incident stats are sitting at 470 for the year, at the time of going to press in November 2021.



This figure will increase for the end of December 2021. If we continue to be vigilant and ensure we are following our procedures correctly, then hopefully we will still be below the 2020 figure of 624.

If that is the case, then every WHM employee deserves a huge thank you from senior management and my team in the H&S Department.

So please, going into 2022, let us make this another record-breaking year and bring those incident figures down again.

- This will be done by:
- Ensuring the work you are doing is planned
 - Reading and understanding all safety procedures and risk assessments
 - Inspecting all equipment prior to use, and defecting anything that is damaged
 - Completing Safety Observation Cards for any safety concerns/hazards you observe
 - Ensuring you wear the correct PPE for the tasks you are doing
 - Questioning any tasks you have been asked to do, especially if you are unsure of your duties
 - Immediately stopping work if you are creating a hazard
 - Reporting anything that does not look correct to your manager
 - Completing and submitting Safety Observation Cards regularly
 - Getting involved in safety and joining your Health and Safety Committee

Most of us have probably heard the old saying, "It's the little things in life that count."

There are many small things that influence our lives, and ignoring them can sometimes have serious consequences—particularly when it comes to safety. We have all been trained to watch out for the big hazards that could harm us, but the little ones can sometimes cause serious injuries, too.

We are constantly looking at our incident rates. When we look at the type of injuries, it is not major things like falling from height or being hit by moving vehicles. It was the little things that led to injuries!

Consistently one of the main causes of injury is slips, trips and falls at ground level. It is the little things like walking from one place to another which can cause us the most problems.

We often ignore a defective tool or extension cord and we don't take the time to address it. It is important to follow through on our good intentions, since these are just the sort of "little things" that can result in a serious injury to ourselves or to other team members.

Minor injuries left untreated are also "little things" that can cause big trouble if ignored. "Just a scratch" can become infected; a speck of dust in the eye can scratch the cornea. These little things can cause severe damage if not attended to. So be sure to report even seemingly minor injuries and get appropriate first-aid treatment.

Little things do count and if we take a few minutes to pay attention to all the potential hazards around us we can prevent serious injuries from happening to ourselves and our employees.

COVID-19

We have never seen anything like the COVID-19 pandemic before.

COVID-19 presented all of us with huge challenges, significant uncertainty and change in our lives at home and at work. 2020 was an extremely difficult year for everyone and although we are still living with the virus, the vaccination programme has meant that in broad terms the incidence of serious ill health is now much lower than some months ago.

The Company's top priority throughout this crisis has been and will remain the health, safety and well-being of all our employees and their families. Our Executive Team moved rapidly to respond to the threat posed by COVID-19 by developing a wide range of measures to protect our employees. This started with education and awareness via poster and information campaigns stressing the importance of excellent respiratory and general hygiene with regular temperature checks, thorough hand-washing and the deployment of hand sanitisers, sprays and wipes.

We introduced and maintained strong social distancing in several ways, from getting as many of our people working from home as possible, re-aligning working hours and routines and repurposing workspaces in order to ensure safe working as set out by Government guidelines. We also banned business travel, switched to virtual meetings and introduced stringent site entry restrictions for visitors and customers.

While responding to the COVID-19 pandemic, several routines and ways of working that we had regarded as 'normal' were disrupted, changed or put on hold altogether. Everybody's cooperation and input in to what were often rapid changes was greatly appreciated at the time and still is.

Please continue to use the measures that we put in place in the interests of everyone's safety such as sanitisers and one-way systems and wash your hands thoroughly and regularly. We should all remain vigilant and continue to look after ourselves and each other as we cannot afford to take the virus for granted.

The huge disruption and uncertainties that we have faced for a long time now will affect each one of us and will continue to do so even as restrictions ease. This is to be expected and is absolutely normal. It is important that we look out for each other and that each one of us is aware of how we are feeling.

I would like to take this opportunity to thank each and every member of the Malcolm Group team across every job and at every location for your incredible support and to express my admiration for the commitment, fortitude and flexibility that everyone has shown throughout the last year and more. I am extremely proud of the diligence, hard work, adaptability and resilience that so many of you have shown.

Jim Haldane – Managing Director Malcolm Logistics

Q&A

with **David Turner**

Rail Director



You joined the Malcolm Group 9 years ago. Tell us a bit about where you started and where you are now.

I joined the Malcolm Group in late 2012 and have now been with the business for just over 9 years. I actually started on November 5th so every year there are fireworks to recognise the anniversary, or maybe that is for another historic reason. I started as Rail Freight Manager working for Jim Clark and David Faulkner, and in 2015 became Director of Rail. In 2019 I joined the logistics board as Rail Director.

Whilst mine is not long service compared to many of our employees, I have enjoyed being part of our 20th year in rail and look forward to our 100th anniversary year.

How did you come to work for Malcolm's?

Before joining Malcolm's, I worked for a global shipping line and UK inland operator. Malcolm's approached me to consider taking on a rail related role with them. I had been with my previous business for 10 years, and whilst I was settled in the role as an Operations Manager covering intermodal transport and terminal operations, I wanted to take on a new challenge. The last 9 years have absolutely flown by.

What do you think is unique about the organisation and its approach?

Quite simply our people make the organisation what it is today. Across each and every level and location, how we operate in our good times and in our challenging times is a reflection of the business culture. The last 2 years have been tough for many of us both professionally and personally, and it is how we now emerge from this period which is important. Do we get everything right? No, I don't believe we do. But are we seeking to improve every day? Yes, I believe we are.

Who or what has been the main influence on your career?

My parents worked in finance and healthcare, so to be honest I really don't know how I fell into working in logistics. From an early age I enjoyed cars, machines, and understanding how things worked. I was the first person in my family to study at university and I didn't want to do something generic. I found a course in International Transport and Business at Cardiff University which offered a year in industry option so I had both theory and practical experience by the time I graduated in 2002. I left home at 18 to start at Cardiff and have never moved back, living and working in different locations throughout the UK over the last 20 years.

I have been lucky to have several mentors over the last 20 years. People with decades of experience who I could learn from. People like Ian Keyl who was one of my first managers in 2003 and who I still meet regularly, today, 15 years after he retired. Ian is always keen to impart his knowledge and experience, but also recognises that there are new ideas and discussion to be considered today just as he had offered over the last 40 years.

What would you say are the biggest changes in the transport industry over the years?

I think there continue to be two elements of change in the transport industry – one is around technology and expectation, the other is around perception. Transport today can be more about data provision, accuracy of data, KPIs and targets. Whilst every industry needs targets and to achieve operational efficiency, we should also remember that it is an operational sector. Buying transport isn't like buying a unit of energy or production, and it mustn't be treated as such. It is a system, which requires complex machines, integrating with humans, and the external environment to deliver what it does.

Every element can have a bad day, largely unplanned and unforeseen which can majorly upset the system. This is where perception kicks in. The transport sector doesn't do things wrong on purpose, but it is also not always recognised for what it does deliver.

Changing the perception of transport is vital to attract new entrants and to allow the sector to continue delivering. Working with our customers to improve processes and efficiency has never been as important, and this is best achieved in a partnership approach.

Looking back, what are your greatest successes/achievements?

To be honest I would rather recognise the success of others around me than my own. My greatest successes should not only help me but also help my team and business. Bringing people to the industry and seeing them grow has given me huge satisfaction over the years, including catching up with their news on LinkedIn or at Multimodal. From a professional perspective, developing teams and allowing people to grow has given me the freedom to progress into new areas knowing that the job I was doing is now being done very capably by others. From a personal perspective, successfully completing my MBA at Cranfield University earlier this year was a highlight. Working through the ongoing pandemic and studying part time at home (as opposed to on campus which was closed) certainly presented its challenges.

Given the chance, would you do anything differently?

On a professional level, there is no value in regretting a decision, only in recognising the learning that you can take from it. Good, bad or indifferent. The important thing is that the decision was made with the best information and experience available at the time.

Based on your experiences do you have any advice for our younger employees?

Age is irrelevant when it comes to advice. I believe I can learn as much from those younger than me than those older than me.

Going back to what I said about bringing people into the industry, I recently met up with someone I employed in 2006 as a Trainee Transport Planner. They are now an Area General Manager in another business. They recited a story to me about the day they called in sick as an 18-year-old, after let's just say too much the night before. I clearly couldn't have an ill person at work, and they were reporting flu-like symptoms in our call. When the community jungle drums reached me later that day that it was nothing more than a hangover I was disappointed. When they came back in the next day, we had a return to work chat in which they clearly regretted the decision to impact their team and colleagues. In their current role, they have now received that same phone call and had the same discussion. So, irrespective of age, I suppose my advice is to respect your team, your employer, and ultimately know that your manager may have done something similar in their early days so knows the game.

Keeping your team motivated is important, so how do you manage this, especially when faced with conflicts and obstacles?

Being authentic and consistent is probably my main method, tackling problems in a calm and considered way. Hopefully I can always put my point across without shouting. Also allowing my team to be responsible in their own roles, being aware and respectful of what they undertake each day is critical, supporting them through good times and bad. I have found over the years that if I make all the decisions for my team then they become less motivated. I particularly enjoy when they have brought ideas forward with passion and substance. Food also seems to help, particularly ice cream on hot days and hot sandwiches on a cold morning.

What do you think is unique about the Malcolm Group and its approach (to people, business, charity, other)?

Being part of a family company means that our business is a direct reflection of the Malcolm family. Putting your family name on the side of everything we operate is a big deal. Representing that name as an employee is also a major responsibility.

Our business commitment to charities is well recognised. We have relationships with several amazing charities including Transaid and Maggies. Personally, I would like to see this support extended to cover mental health charities, for example Andy's Man Club (AMC) or CALM, which offer a different type of support to society. Having family and friends there for us at difficult times isn't always an option for everyone so having different support available and a place to go is key.

COVID-19 has brought about many changes in the way we operate. Tell us about the changes you didn't expect to see take place that have proven really positive.

Notwithstanding the difficulties and upset this period has brought to many of us, I believe the COVID-19 pandemic has also provided the opportunity for personal and professional reflection. All of our lives have been impacted in some way, and for each of us there will be different priorities as we look to the future. The move forward from COVID-19 will be done alongside the wider societal and sectoral changes the UK is experiencing, and it is something we must be ready for. The systems, structure, and processes we need must be in place to allow us the best possible chance of continued success. COVID-19 has meant some changes could be expedited, e.g., improved video conferencing to avoid travel, but it has also given many the opportunity to challenge what is important to them. The recent staff survey we undertook in the logistics division was a way of obtaining some feedback in a more structured way. As I said in an earlier answer, it is our people who make our business what it is today. It is therefore right that as a business we take the opportunity to listen to allow us the best opportunity to make the business what it needs to be for tomorrow.

Training & Development

This year the Training Department has been busy delivering an array of training courses and staff development and for the most part our training has remained virtual. Read on to find out what Training & Development has undertaken throughout the year.

Online CPC Classrooms

Peter McCormack, Stevie Devine, Alan Gow and Paul Gordon are now in their second year of delivering our CPC training classes via Zoom.

This year, we have mainly delivered our Driver CPC course in Load Securing and Customer Compliance via our classes on a Friday night and Saturday morning. These classes continue to be very well received by our Drivers and the feedback has been extremely positive. Please see below a selection of the Drivers' feedback received at the end of the courses.

"The Training and Trainer interaction was as good as face-to-face in the classroom."

"Trainer sought a good balance between teaching and discussion of the course."

"Course content is more directed to what we do in our working day."

"Helpful and informative for me being a new Driver on the road."

"Good to hear from other Drivers at different locations and their experiences."

"Excellent course, one of the best courses I have been on, with a Trainer that knows what he is talking about and knows the haulage industry, 10/10."

New First Aid Instructor

Congratulations to Charles 'Drew' Williams (Crick Driver Trainer) who achieved his First Aid Instructor qualification with NUCO in June this year. Drew will work alongside Derek Milne and Kevin Gilbert in providing in-house First Aid courses across our UK sites.



As with previous years, both Derek Milne, Kevin Gilbert and now Drew Williams have been busy delivering First Aid courses, to ensure that all sites have the required First Aiders.

Development of New CPC Course

We have a fourth Driver CPC course in development, which we hope to have approved by JAUP for delivery in the early part of 2022.

The focus will be on FORS content, with information on Smart Driving, Bridge Smart and Security & Counter Terrorism as well as content on Drivers' Hours and Working Time Directive.

Mental Health Awareness Training

In the months of September and October we were able to run 5 half-day Mental Health Awareness sessions for several Logistics employees throughout the UK, delivered by TIGERS Ltd.

Those who attended got an understanding of how their mental health can impact their everyday lives. They also learnt about the trigger points and tools to introduce coping mechanisms. It is planned that further mental health courses will be delivered in-house next year.

RTITB Forklift Instructor Course

Congratulations to Paul Nicholson from Leven who successfully completed his RTITB Forklift Instructor course this year and has been busy utilising these skills in carrying out forklift assessments in the depot.

Maintenance Team

This year our Maintenance Team across all sites have been busy attending training to refresh their knowledge and competence in both the PASMA and iPAF certificated courses.

Driving School

Due to the effects of the COVID-19 restrictions, the Driving School has not been as busy as we would have liked. We continued to assist with the nationwide shortage of HGV drivers by putting several new Class 1 drivers on the road.

James Keegans (Shewalton) gained his Class 1 licence in July to put him on a par with his dad Hugh who is based at Irvine as a Distance Driver. Kyle Forrest (Loanhead) gained his Class 2 licence in August; his dad Andy is a machine operator with Malcolm Plant.

Robert Summers and William McKechnie both passed their Class 1 in October to complete their journey from NHS van drivers to HGV Artic Drivers in just over a year. A special mention to our Instructors Alan Gow and Paul Gordon who supported the Driving School with the training of candidates this year.

Looking forward to next year, our plan is to reintroduce the Warehouse to Wheels Training Scheme for those who work in our own depots to become HGV drivers. In previous years the Scheme has been very successful, with both Craig O'Neill and Blair McDonald becoming Class 1 Drivers through the Driving School.



William McKechnie



Robert Summers

Stevie Devine Retirement

Newhouse Driver Trainer, Stevie Devine, retired in December. Stevie has been with WH Malcolm for 27 years, starting in 1994 as a Driver at Burnbrae Road, before moving to Newhouse and progressing to become their Driver Trainer in 2007.

During his time, he has mentored and supported both Drivers and Driver Trainers as well as being a tremendous support to the Training Department.

To say he will be missed is an understatement; he is one of those rare people who instantly becomes a friend instead of "just" a colleague. There are no words to reflect how much we'll miss working with him and we wish him a long and happy retirement.



Changes in Driver Legislation

Due to a recent change in legislation, drivers can now go straight from a car licence to a CE licence (Class 1) without the need to sit a test for a C licence (Class 2).

The HGV test has now been split into two parts; 3a (off-road exercise) and 3b (on-road driving). The off-road test (reversing and coupling) must be passed first, with the on-road test passed within six months.

This means the training provided on the Warehouse to Wheels will be extended from 5 days to 8 days, with the 3a test on Day 3 and the 3b test on Day 8.

Investigations training

We delivered investigations training to over fifty supervisors and managers across various Logistics functions including workshop, traffic and warehousing.

Utilising Zoom for remote learning and a great opportunity to mix personnel who would otherwise rarely, if ever, spend time together and share ideas and experiences was a great success. Feedback was very positive and we look to build on this success with further HR related training across the Group in the New Year.

Online Management Master-classes

A selection of our managers attended various Management Masterclasses this year. This is the second year they have successfully been delivered online with West College Scotland.

This year the management masterclasses covered 'Coaching Skills' and 'Managing Difficult People, Situations and Conversations'.

Human Resources

Just like all teams – and everyone both at work and outside – we have faced particular challenges associated with COVID-19, recruitment and others throughout this year.

Within the team we have...

Married
Nicole Agnew (South Street) and her partner Gary married in September.

Congratulations to you both!

Maternity Leave
Eilidh Edgar (Newhouse) returned in October.

Permanent
Georgia Bow (Newhouse) joined us last year initially on a maternity stand-in basis and became a permanent member of the team in May.

Promotion
Joanne Robinson (Haydock) became Senior HR Advisor in March.

In addition to continuing to work with operational colleagues in the south, Joanne also supports Eilidh and Georgia with their service in the north.

Joined
Rebecca Burt joined the team as HR Administrator in September, bringing with her HR training and administrative skills.



Recruitment events

Many in-person events like recruitment fairs have been postponed because of COVID-19 restrictions. However, with effect from late this year, they are beginning to take place again.

Bearing in mind sensible precautions, Eilidh, Georgia, Rebecca and Nicole represented the Malcolm Group at Invest in Renfrewshire's event in October. We promoted the Company generally and used the opportunity to tell visitors to the fair about current vacancies and training opportunities.

Likewise, Joanne with Tom Ross, Crick Depot Manager, attended a DWP recruitment event in Rugby. Thanks to the Marketing team for help with our eye-catching stand and materials for both events.



Security

2020/2021 has been a challenging year for the Malcolm Group.

The Logistics division CCTV system upgrade is now complete. Work has started on the Construction division upgrade and should be completed by summer 2022.

This will allow for the remote monitoring of all our sites. This additional layer of security not only increases the ability to deter and record any criminal activity on

site, but also allows the system to investigate any other incidents that occur during normal site routines.

The camera system has proved its worth on several occasions. Security continues to be paramount to the business, protecting our property and that of our customers, ensuring our reputation remains at the pinnacle of our sectors. If you see something suspicious or just something you think is "not right" then report it... See it, Say it, Sort it.

COP26

The "Conference of Parties" Climate Change Conference was the 26th time the annual conference has been convened, and this was the largest meeting that has ever been assembled. It ran from 31st October and was due to conclude on the 12th November. The conference ran over due to the delegates, lengthy negotiations to ensure a deal was reached. The conclusion of COP26 was the "Glasgow Climate Pact" in which over 200 countries have agreed to work towards the world being carbon neutral by 2050.

In November 2019, WH Malcolm began the process of assisting Police Scotland and the Foreign and Commonwealth Office in the planning for this prestigious event. We were originally asked whether we could possibly store some vehicles for a short period of time prior to COP26 commencing. An area was identified, and a preliminary agreement put in place. Then the pandemic struck, and COP26 was postponed.

Police Scotland returned along with the Foreign and Commonwealth Office in early 2021 with substantially larger plans and a much larger footprint which would see WH Malcolm take on the role of providing space and accommodation for the Metropolitan Police Royal and Specialist Protection Unit, including their close protection armoured and the storage of all the vehicles to be used in the movement of 160 world leaders and dignitaries, and all the Police Scotland vehicles which would be used in a protection role.

The Security department was identified as the lead for the planning and implementation of this task ably assisted by warehousing, transport, and maintenance. A plan was put in place. This included the erection of two temporary buildings to the rear of our Highbay facility. One building was 50M by 30M in size and was used as a briefing area for over 2,000 close protection officers, a search area in which over 700 vehicles were searched prior to use, and storage for the Royal and Special Protection Unit armoured vehicles.



The second building that we erected was used to house the Police armory where officers were issued with specialist equipment.

An area within our Burnbrae Road bonded warehouse was made available to store 292 specialist Police motorcycles which would be used to escort the world leaders and dignitaries. This area was also used to accommodate the staff who would be coordinating all the movements.

We also supplied parking facilities at our Elderslie Rail Terminal. Our Construction Headquarters were also used as a park and ride facility by Police Scotland to facilitate easy access to the site for their officers. This meant that for the period of the conference our South Street operations were moved off-site at considerable disruption to our operations.

Operations at WH Malcolm began in early September 2021 with the erection of the temporary buildings and placement of office and welfare facilities. We handed over the land to Police Scotland on 15th October 2021 in the build up to the conference. We worked closely with the Police and Commonwealth Office to ensure the smooth running of the event and on Wednesday 17th November 2021, the last vehicle left the Highbay facility.

Workshop Update

New Brake Rollers

Malcolm Logistics Newhouse workshop is the first depot to have mobile brake rollers installed. These rollers will be fitted to all service locations next year.



Trailer Refurbishment Programme

Normally we replace 100 curtainside trailers per year. This year the fleet department assessed the condition of our trailers and decided to carry out a refurbishment programme. This will have a huge environmental benefit of recycling this equipment.



We are now looking to extend this to other areas of our Engineering department.

Walking Floor Trailer Refurbishment

The Group has always opted for an eight-year replacement programme for our walking floor trailers. However, this year, instead of renewing we have gone for replacement. The team has managed to fully refurbish the trailers, extending the life of the walking floor fleet. Again, this will have a huge environmental benefit by recycling our existing fleet.



Apprentice Initiative

This year the Group started a new project sending 10 apprentices to College at GTG in Scotland. The apprentices are being supported in their education by Gavin Summers, Fleet Engineer and Craig Wilson, Workshop Trainer, both based at Newhouse.

We have already started pulling next year's group of apprentices together. This is a long-term plan to enhance our Engineering staff, giving us our own trained workshop personnel at the end of the programme. Our apprentices are:

- Adam Gray**, Malcolm Logistics Linwood
- Aidan Ker**, Malcolm Logistics Linwood
- Robbie Pollock**, Malcolm Construction South Street Glasgow
- Ben Marshall**, Malcolm Construction Shewalton Irvine
- Lee Summers**, Malcolm Logistics Grangemouth
- Shea McDermott**, Malcolm Logistics Newhouse
- Jack Cullen**, Malcolm Logistics Newhouse
- Robbie Boyd**, Malcolm Logistics Grangemouth
- Reece Curly**, Malcolm Logistics Grangemouth
- Jack Masson**, Malcolm Construction Loanhead Beith

MAN Tipper

For the first time in at least 30 years we have introduced a MAN to our tipper fleet. Again, this has been well received by the Construction division.

MAN have been a major supplier of our Logistics fleet for many years and have performed well within our fleet, which is the reason why we decided to trial the MAN 8x4 tipper. The good news is we have more coming into our fleet next year.



Burnbrae Garage Makeover

Two huge boards, spanning 25ft x 6ft, illustrate the evolution of The Malcolm Group's two largest truck suppliers, Scania and Volvo, throughout the company's history, from the early Scania Vabis and Volvo F86, right through to the most modern S730 and FH models.

Group Fleet Admin Team

The Group's Logistics & Construction divisions have joined forces to create a new Group Fleet Admin Team, based at the Tacho Bay in Linwood.

Lori Taylor, one of our long-term employees, is supporting our Construction division in fleet administration. She is now working alongside Donna Shepherd and Amy Lynch, who manage our Logistics operation.

Return of the Renault

Malcolm Logistics took delivery of two new Renaults this year. This is the first time in at least 20 years that we have had a Renault in the fleet.

We decided to measure the Renault against other manufacturers and introduced two tractor units into the fleet. A high cab for distance and a medium cab for our trunking operations.

So far, they have been well received by our drivers for performance and comfort.



Police Scotland

In August 2021, Police Scotland facilitated the Scottish Canine Counter Terrorism Exercise, which brought Police Dog Handlers and their dogs from throughout the United Kingdom to Glasgow to carry out the largest canine exercise ever held in the U.K. This was to ensure that the handlers and their dogs would be prepared for the COP26 conference.

The Tacho Bay hosted a section of the exercise, where numerous types of different explosives were hidden in many different types of vehicle. The event was a huge success, so much so that Police Scotland have now asked whether the Tacho can become a regular base for part of their future training.



George Scott, the Centre Manager for the Tacho Bay and Derek Milne, the Security Manager were presented with a memento of the event.

SPOTLIGHT ON 20 YEARS IN RAIL

Malcolm Rail celebrated 20 years in rail freight this year, operating their first freight train service on the 14th February 2001. We now operate daily services 364 days of the year, carrying over 30,000 containers for a wide range of retailers and manufacturers.

Back in 2001 our first train left Grangemouth for the rail terminal at DIRFT. Operated by Direct Rail Services, the train carried glass from Alloa to be used for lager and coffee jars. The northbound train returned the next day with pet food, pallets and some retail traffic.

Operating rail within the Malcolm business was the idea of Jim Clark, sadly no longer with us. Alongside John Holwell, they were both very passionate and instrumental in integrating rail into Malcolm Logistics, extensive road-based operations. They focussed on providing the industry with robust and flexible rail solutions, which form the basis of what we operate today.



In 2008, Malcolm Rail took over the operation of the rail terminal at DIRFT (Daventry International Rail Freight Terminal), a venture in which Jim and John supported by Andrew and the Board played an integral part in the team who successfully negotiated with Prologis to close this deal. The development of rail terminal operations had been a major part of Malcolm Rail's investment & development strategy over the past 15 years.



In 2014, our rail provider changed from DRS to DB Cargo UK. This successful partnership has already been extended several times and has led to our trains being hauled by electric traction, including our liveried loco 90024.

The 50' box was also launched and was a game changer. Her Royal Highness The Princess Royal officially launched Malcolm Logistics' 50ft Container at the Multimodal Exhibition in Birmingham's NEC. Witnessed by professionals from all areas of the industry, Malcolm Logistics were proud to unveil their newest intermodal innovation, which was set to revolutionise the way goods would be moved in the future.

In 2017 we celebrated our millionth rail lift at DIRFT undertaken for customers Mothercare and Freightliner. This was recognised at the annual Rail Freight Group awards that same year.

In addition to our current daily Anglo-Scottish services, we have operated routes serving Kirby Thore and Elderslie for dedicated customers, and Scottish domestic services between Elderslie and Grangemouth to support import and export traffic. The Elderslie - Grangemouth was only 34 miles each way but proved that rail can work on a short - and long-distance service.



In 2020 we operated our longest ever train, almost 800m long. This is another milestone in our rail operation, operating both the longest containers and now also the longest intermodal trains.



2021 The Malcolm Group has been actively developing rail-based freight movements for the last twenty years. During that time, we have moved around 700,000 containers, taking 230,000,000 miles off the UK road networks. The customer base has grown significantly with multiple retailers and supermarkets now transporting goods by rail. Some retailers are choosing to promote their use of rail in their branding, and with growing focus on decarbonisation we look to grow our rail operation going forward. DIRFT has also expanded significantly. The second phase was completed in 2015 and the third phase is currently in development.



Today we not only celebrate the success of these trains not only getting lorries off the road - each train is up to half a mile long, taking up to 80 HGVs from the road network - but also getting goods to and from market efficiently and effectively. The northbound services bring retail products from national distribution centres in the Midlands, while the southbound flows are still all about exporting Scotland's local produce, be that mineral water, food or drink, and chipboard.

The trains are also helping Scotland decarbonise its economy. On average, rail freight makes only 25% of the carbon of HGVs, and where it can use electric haulage, as most of these trains do, the performance is even better. Around 45% of all rail freight in Scotland is electric, far better than the national average which sits around 12%.

Currently, Rail Director David Turner, based at DIRFT, heads our operation. David started with the Group in 2012 and was promoted to Rail Director in 2014. David leads our partnership with Prologis, maintaining our stakeholder relationships with terminal users at DIRFT - including increasing rail departure performance. David has been responsible for the introduction of new working procedures and staff development which have improved our efficiency across the operation.



Our team today has delivered on the spirit of the late Jim Clark. Focussed and committed to delivering high quality services for our customers. As we look to celebrate our 100th year of the wider business, this is a year for acknowledging our achievements and looking forward to our future.



Service Awards

For the first time in 50 years we had to cancel our annual dinner dance due to COVID-19. As a result, the recipients were contacted and presented with their awards throughout the year.

Pictured receiving their 25-year service awards are Hugh Keegans, Martin McCarthy and Paul Campbell. Congratulations to all!



Our annual dance will be going ahead next year at the Glynhill and will be extra special so make sure you are there!

New Arrivals



Donald Malcolm, Director at Malcolm Construction, and his wife Fiona welcomed their beautiful baby boy Evan Walter Hattrick Malcolm on 17th November 2021 weighing 8lbs 10oz.



Colin Marshall, Applications Support Analyst at Newhouse, and wife Lindsay welcomed their beautiful baby girl Caoimhe Marshall on 20th March 2021 weighing 8lb 2oz.



Tracey Carrigan, of our Newhouse Workshop and partner Scott welcomed their beautiful baby girl Sophia Roberta Green on 10th May 2021 weighing 8lbs 10oz, a little sister for proud big sister Jessica.



Matthew Kinnaird, Nightshift Mechanic at Newhouse, and partner Steph Smith welcomed their beautiful baby girl Ellie on 2nd July 2021 weighing 7lbs 13oz.



Kieran McLuckie, Supply Chain Lead at Newhouse, and partner Georgia welcomed a beautiful baby girl Olivia on 19th June 2021 weighing 7lbs 1oz.

Paul Mair, Depot Manager at Newhouse, and his partner Louise welcomed their beautiful baby boy Luke Robert Mair on 11th January 2021 weighing 7lbs 2oz.



Laura Crichton, Insurance Administrator at Head Office and Paul Deans, Chivas Manager at Burnbrae Road have welcomed a beautiful baby girl Charlotte Crichton Deans born 9th April 2021.



Graeme Johnson, Workshop Supervisor at Newhouse, and his wife Michele welcomed their beautiful baby girl Brooke Morgan Johnson on 5th December 2020 weighing 3lbs 9oz. Brooke was born six weeks early, with her original due date being 14th January 2021.



Nicola Buchanan, Haydock Traffic Planner, gave birth to a beautiful baby girl Amelia, on 10th August 2021 weighing 9lb 7oz.



Congratulations to all families!

Retirements

Alan Adair
Forklift Driver at Glenrothes retired after 6 years

Stuart Field
Driver at Crick retired after 13 years

Gordon Rhoades
Driver at Gatenby retired after 6 years

Brian Bissett
Driver at Glenrothes retired after 7 years

Michael Byrne
Driver at Burnbrae Road retired after 21 years

William Young
Forklift Driver at Shieldhall retired after 6 years

John McCafferty
Forklift Driver at Shieldhall retired after 2 years

Margaret Carrigan
Bond Manager at Newhouse retired after 22 years

William Erskine
Forklift Driver at Shieldhall retired after 6 years

John Speers
Driver at Burnbrae Road retired after 15 years

John Gallagher
Driver at Gatenby retired after 6 years

Chris Melling
Driver at Haydock retired after 44 years

Kevin Moore
Driver at Grangemouth retired after 6 years

Cameron Sutherland
Driver at Grangemouth retired after 20 years

Lawrence Fearon
Operations Manager (WF Division) retired after 24 years

Jean MacFarlane
MOT Administrator at Tacho Bay retired after 22 years

Robert Cook
Manager at Ardagh Irvine retired after 28 years

Stevie Devine
Driver Trainer at Newhouse retired after 27 years

We wish you all a long and happy retirement!

Marriages

Congratulations to Jacqueline Milne of our Newhouse Depot who married her fiancé Billy Corner on 23rd September at Oran Mor Glasgow.



Congratulations to Craig Wilson of our South Street Depot who married his fiancée Samantha Lee on 2nd October at the Busby Hotel.

Engagements

Congratulations to Ker Malcolm who got engaged to his girlfriend Sarah Ferguson on 26th September at the Glenfinnan Viaduct, Fort William.



Helen & Phury Qualify for Crufts

Congratulations to our Head of Marketing, Helen Ryan and her 6-year-old Border Collie Sarkam Mademoiselle Phury on winning their first Obedience Championship Class in September 2021 qualifying them for Crufts 2022.

This will be Phury's first time at Crufts.

Good luck at Crufts 2022 from all at the Malcolm Group!



Single Lifts

On the weekend of the 24th July two members of Paisley Barbell returned to the national stage as Jim Shedden and Reon Juskowiak represented the club in the 2021 British Drug Free Powerlifting Association National Single Lifts competition. For both it was their first outing at this level.



For Shedden it was the culmination of over 18 months of training, having qualified for the 2020 version of the event before it was a victim of the COVID-19 pandemic. Although mitigations were in place, there was a real buzz about the venue as bonds were reformed before battle commenced on the platform.

Shedden had qualified in 2 events, Squat and Deadlift, and was lifting in the 90kg Master 3 category. Following strong preparation he produced a strong performance in the squat to take the win with a 160.0kg effort which was also good enough for a Scottish Record.

Next up was the deadlift, which is arguably his strongest lift. Fighting some fatigue he again produced a fantastic lift to take the win with a lift of 217.5kg, again good enough for a Scottish Record. An inspirational performance and the culmination of 3 years of hard work since joining the club in 2018. So often Jim is the man behind the scenes supporting others, so it was fantastic to see him excel on the platform.

To round off the day, Juskowiak also took two first places so a fantastic weekend all round for the club, coming away with 2 new British titles each.

From Jim – Powerlifting is a sport for all. If anyone is interested we are easy to find on social media. We train 4 times a week in Paisley but anyone UK-wide can lean on Mark and I from the club for advice on the sport and we are connected to various other drug-free clubs UK-wide so can help introduce you to them. At the ripe old age of 48 I went back to strength training to support my health and wellbeing. Now over 50 I want to continue to improve and having goals in the training helps. I thoroughly recommend exercise of any form to all.



Commemorative Cairn

The Commemorative Cairn was unveiled on Saturday 13th November to mark the original site of the War Memorial at the Bigholm Hill. This was to commemorate VE Day 75 years and VJ Day 75 and 100 years. Malcolm Construction, a division of the Malcolm Group, donated the stone for the commemorative occasion.

Drivers Praised for Act of Kindness

Malcolm Construction Drivers Chris Whitelaw and Brett Simpson along with First Aider Lindsay White based at our Loanhead depot were praised by a member of the public for their act of kindness.

Katrina Newell was enjoying a day out with her young grandson when she felt unwell. Katrina managed to drive from Port Glasgow to Beith where she had to pull into what she thought was a quiet road to take a rest and hopefully feel better. She had pulled in not far from our Loanhead Quarry. One of our Drivers noticed she was in distress and stopped to make sure she was ok. Quickly realising something was wrong he called our first aider from the Quarry to help. They called an ambulance and Katrina's daughter and waited with Katrina and her grandson until both arrived.

Katrina sent a lovely message of thanks, thanking those who had helped her – she had pancreatitis and spent a few days in hospital recovering. Thank you to Chris, Brett and Lindsay for your kind efforts.

Student of the Year Award

John Bringan, Trainee Engineer at our South Street Depot, graduated from college in October this year and was awarded the Faculty of Construction Student of the Year Award.

John is pictured being presented with his award from Andy Kerr, Chair of the Board of SLC College, former Labour MSP for East Kilbride and current Deputy Lord Provost, and current SNP MSP for East Kilbride, Collette Stevenson.

Congratulations to John on this special achievement!



McMillan Cancer Support

The HR team and some operational managers based in the Renfrewshire area took part in a cancer awareness session (via Zoom) with Andrew McLinden of Macmillan Cancer Support and Renfrewshire Council in November.

The Improving the Cancer Journey (ICJ) service is funded by Macmillan Cancer Support and it is delivered by Renfrewshire Council. It hopes to improve on a range of social and health outcomes for people affected by cancer.

Link workers support people affected by cancer (and their carers) to improve access to money and debt advice, access to health and fitness programmes, psychological/ counselling support, transport help, housing support and a range of other support and services.

This service is available to anyone affected by cancer (either themselves or a loved one) living in the Renfrewshire council area; however, other services are expected to become available for other councils in Scotland over the next year or so.

Get in touch with Renfrewshire Improving the Cancer Journey by calling 0300 300 1380 or email adultservicesreferral.sw@renfrewshire.gov.uk

WE'RE HERE FOR YOU

Living with cancer in Renfrewshire?
The Improving the Cancer Journey
service is here to support you.

In partnership with



Malcolm Memories

The Shadow

From about 1967, Donald Malcolm always seemed to have a shadow: 'Ever since I was about 4 or 5 years old', recalled Andrew Malcolm, 'I used to spend every spare minute I had with my Dad. People used to say that Donald wouldn't go anywhere without his shadow but really as well as being my father, he became my best friend as well.'

As soon as Andrew could reach the pedals, he could be found driving everything from a Mini to a 32-ton MAN artic around the yard. As long as he had his shadow with him Donald wouldn't need to try out anything for himself: 'I remember going down to Stoke-on-Trent with my Dad to buy a second-hand Towmaster.

When the salesman asked Donald to try it out, my Dad said that I would do it. The guy was a bit surprised but by then, my Dad knew that if I said a vehicle was OK, then it was good enough for him' recalled Andrew.



In February 1976, when the Paisley and Renfrewshire Gazette came to record a huge order of new MANs being delivered to WH Malcolm it was 14 year old Andrew who gave the reporter a demonstration drive round the yard – and a lesson of how easily the new MANs could be reversed.

Albion Reiver XHS 447H as remembered by Alex Brodie

Alex Brodie served a total of 23 years in his two stints with WH Malcolm. He has fond memories of the brand new Albion Reiver XHS 447H that he was given in 1970 when based at Kilwinning: 'It wasn't very fast and it was very noisy, but it was a good puller and I thought it was great.'

Of all the traffic he was given, Alex recalls he seemed to get regular loads of sand: 'I'd load up at the Shewalton Quarry in Irvine with sand for various foundries around Paisley and Falkirk and then back load out of the Alexandria Quarry near Luss on the side of Loch Lomond. That was usually for delivery to Hulme Pipes back in Irvine – it was a great arrangement'.



The WHS 933

The WHS 933 was new to Malcolm's in 1963 and one of only two Commer two-stroke artics run at that time. Seen with a load of main steam pipes (from Babcock) on the York semi-trailer, Malcolm's also used it with a Taskers Little Giant low loader. Not the best-liked vehicles in the fleet at the time – although they were probably the noisiest – Robert McFarlane and Fulton Love are recalled as being this vehicle's regular drivers.



The Bray Loading Shovel

When compared to its modern-day counterparts, this Bray loading shovel (with a 15cwt-1-tonne capacity) looks particularly basic. However, to many of the early Malcolm drivers – who were used to loading themselves by back-breaking shovel – the Bray was positively heaven-sent.

Seen on 24th March 1952, Jimmy Bright is seen moving coal at the large Hillington terminal. Howard Nunnicks research reveals the Bray machine was manufactured in the southeast of England. Generally based on the Fordson Major tractor of the time, Bray would replace Ford's original front axle – with a stronger version – when adding their lifting equipment.



Volvo F7

The Volvo F7 eight-wheeled rigid tipper was bought in large numbers as Donald reckoned it was his favourite motor. It's recalled as being a very good performer – especially the way it could get in and out of the soft.

Fitted with a coal carrying Edbro Fastline body, Tommy Glen is believed to be pictured driving. Before Volvo even built their first eight-wheel rigid for the UK market at Irvine (the F86), Malcolm driver George McTaggart was asked to take the eight-wheel rigid – he was then driving – to the Irvine factory. Apparently, the vehicle stayed there for two days while the Volvo engineers studied the steering geometry used for the two front axles – prior to designing their own.



Malcolm Memories

Andrew was looking back through some of our yesteryear photographs. He commented that his dad Donald was a bit of a traditionalist as he always liked his lorries in traditional colours.

Andrew said he found a very quick way to fall out with his dad when he started to roll out the new livery on the tippers with the new construction livery.

Leyland Reiver – Donald’s old-time favourite



Not so popular ERF’s



Old faithful MAN 240 dumptruck



Malcolm wins giant Diageo Distribution Deal

The Malcolm Group has landed what it claims is Scotland’s biggest distribution deal as drinks giant Diageo’s main UK transport contractor.

The Renfrewshire company will transport bottles from glass manufacturers to Diageo’s plants in Scotland and ship the filled bottles to distribution centres and ports across the UK. Andrew Malcolm, Chief Executive of the Malcolm Group, said: “We have secured what is probably the largest logistics contract in Scotland. That is good news for two Scottish companies, Diageo and ourselves.” Diageo’s Scottish arm, which makes Johnnie Walker whisky and Gordon’s gin, recently launched a review of its £50m transport bill.

The Malcolm Group already carried out some transport work for Diageo. Under the new contract, it will transport empty bottles to bottling plants at Shieldhall near Glasgow, Leven in Fife and Kilmarnock. It will also move filled bottles to Diageo’s depot in Daventry, Northamptonshire, and ports including Grangemouth, Greenock and Felixstowe in southern England. Diageo’s seal of approval is likely to improve the visibility of the Malcolm Group, which was formed from the rump of Grampian Holdings in 2001. Malcolm said: “We have worked for Diageo for some time. Working directly will mean some growth, although some of it will be redirected growth.”

A Diageo spokeswoman said Diageo had embarked on a review of its transport operations earlier this year.

“A significant amount of work went to Malcolm Group as a result of that”, she said. The spokeswoman declined to name the companies which have been removed from Diageo’s roster and said Diageo would retain other hauliers in Scotland. She added: “We are not rationalising with a view to cost-cutting. What we are doing is constantly looking at new ways of doing things. It is a process of continuous improvement.”

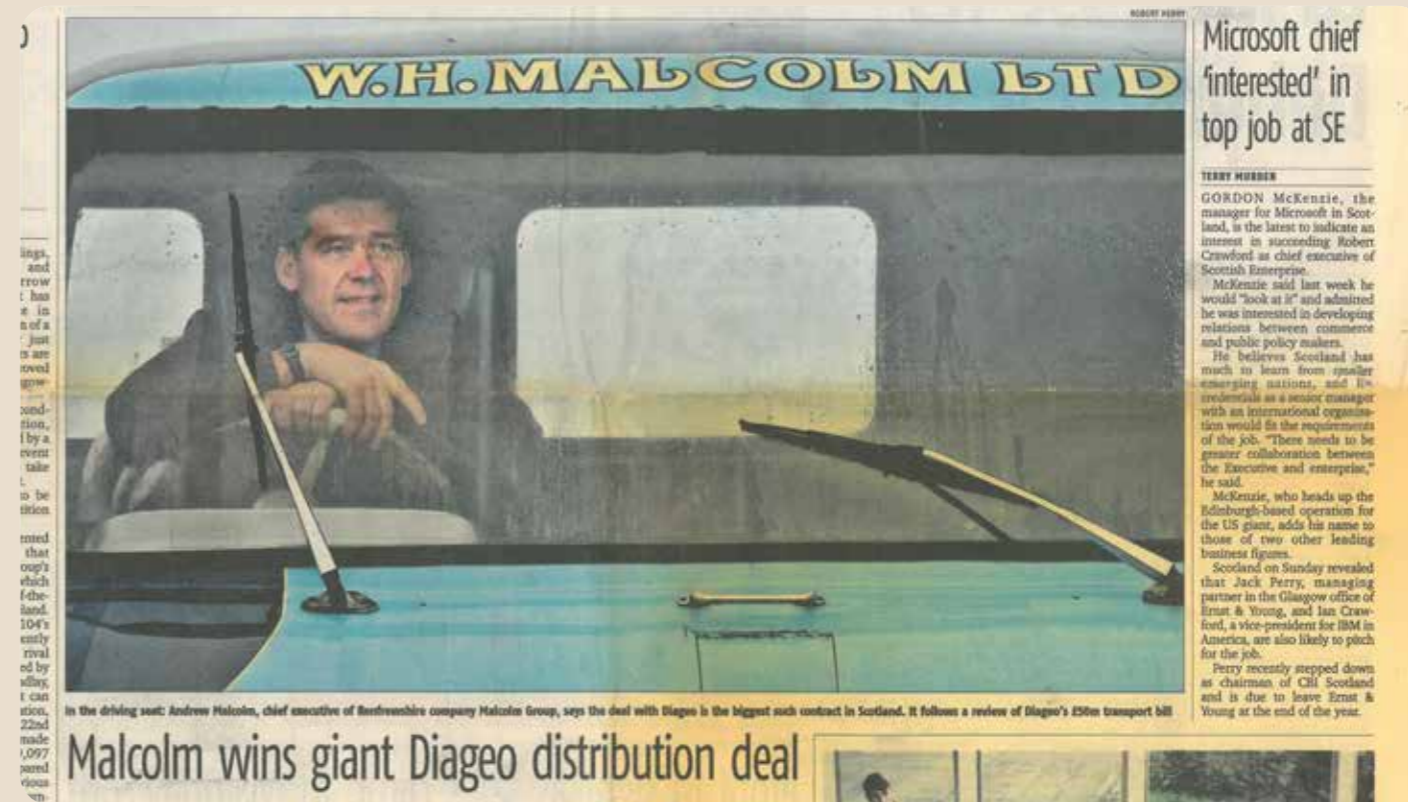
Allan Burns, Joint Executive Director of Diageo’s Scottish arm, told Scotland on Sunday in July that he planned to cut the company’s £50m transport bill in half. He said: “Right now my focus is on the route to market. It is almost as expensive to hold, move and warehouse things as to produce them. The question is – how do we get a better infrastructure out of Scotland?”

Malcolm’s appointment as lead distributor would appear to provide a partial answer to that question. Whisky is one of the UK’s biggest exports, and transporting the drink is a big potential source of income for distribution companies.

Around 65% of Diageo’s Scottish-made drink is transported by sea, 30% by rail and 5% by road. Andrew Malcolm said his company had landed a number of other significant clients in recent months, although he declined to name names.

He said: “We are winning new business in the UK, but our main focus is on giving our existing clientele the service they require.”

October, 12, 2003



Logistics

BI/MIS Team at Newhouse

Our newly formed “BI/MIS Team” was created centrally at Newhouse to further develop our Business Intelligence Strategy.

The Team have a key focus that consists of developing, maintaining, and improving existing and future operational reports, working within a close-knit growing BI approach, providing essential services to the business, highlighting areas for improvement, and providing key reporting and performance stats both internally and externally.

Our BI analysts utilise the latest software and reporting tools to ensure that all reports are accurate and presented clearly to allow easy interpretation. The key objective is to continue contributing to the longer-term development of the Newhouse BI team and support the business within a “Continuous Improvement Culture”.



Glass Supply Chain Team at Newhouse

Our newly-formed “Glass Supply Chain Team” was created centrally at Newhouse to manage and oversee all parts of our UK Glass Network.

The team currently coordinate the requirements for glass supply from factory to warehouse or customer with the key objective to ensure that the customer always has glass availability when required. The long-term goal is to extend this networking across all clients to expand on our Supply Chain Solutions.

Using our “Depot in a Box” technology the team recently set up a temporary third-party warehousing facility for a key customer on a short-term temporary basis. This process involved a network set-up organising the “supply and fit” of our portable scanning equipment plus all warehouse layout design and inventory planning.

New MHE Fleet for OI Alloa

Malcolm Logistics have taken delivery of a New FLT Fleet for OI Glass at Alloa.

The next generation trucks from “Linde Material Handling” has added a new generation of IC counterbalance trucks to our portfolio, thus creating a fit-for-the-future approach. The hydrostats in the load capacity range between 2.0 to 3.5 tonne’s taking the interaction from man and machine to the next level and setting new standards in terms of availability, efficiency, sustainability and overall safety.



Multimodal 2021

Malcolm Logistics once again attended the Multimodal 2021 Exhibition at the NEC in Birmingham from 19th-21st October.

For many this was the first show back since the start of the COVID-19 pandemic with the exhibition being postponed several times due to the virus.

However, the show proved to be as successful as ever. This year saw a new stand layout for Malcolm Logistics which included the presence of a Stealth Racer car which proved to be a big hit with visitors. Our selection of old and new vehicles including the Morris Minor also attracted the attention of the crowds.



Andrew Malcolm and Alan Thornton handed over a vehicle to Transaid which will be sent to the Industrial Training Centre (ITC) in Zambia. This vehicle is vital for the professional driver training (PDT) programme in Lusaka which aims to improve HGV driving standards in the country.

Throughout the show the Malcolm Logistics stand had a constant stream of traffic with some positive leads. The Multimodal Mixer on Wednesday night between 5pm-7pm was an ideal opportunity for visitors and exhibitors to safely come together to discuss business over refreshments.

The VIP dinner was enjoyed by all our guests, especially with the bonus of having guest speaker Kevin Keegan on the Malcolm Logistics table.

The Malcolm Logistics stand has already been booked for Multimodal 2022 from 18th-20th June.



CMI Success - Award in Leadership & Management

This year we are pleased to announce that eight of our Management team achieved an award in Leadership & Management from the Chartered Management Institute. This award demonstrates that they all met the necessary knowledge, skills, and competencies in line with the above qualification.

This is an excellent achievement and they should all be justifiably proud of how hard worked to complete their qualification. Congratulations to David Robertson (Newhouse), Raymond Sherry (Newhouse), John MacLeod (Newhouse), James Martin (Grangemouth), Patrick McMonagle (Grangemouth), Tony Hainey (HighBay), Fiona Miller (Alloa) and Stuart Stevenson (Versalis). All pictured below receiving their awards from Freddy Solomon, Warehouse Director.



David Robertson & John MacLeod



Tony Hainey & Raymond Sherry



Fiona Miller



Patrick McMonagle & James Martin



Stuart Stevenson



Dedicated Diageo Reworks Centre

Modern purpose-built warehouse solutions are driven by environmental pressures to shorten supply chains and reduce cost.

The dedicated Diageo Reworks Centre at Fouldubs Grangemouth was launched in early autumn 2021 after securing a 3-year contract with Diageo for the reworking of their supermarket point of sale side of the business. A new team was formed to support this function within Malcolm Logistics. The team are also supported by our partners at ProActive who supplied 60 temporary members of staff.

Targets for the reworks centre for year one was 40,000 units to be processed through the centre. Early signs are showing that we are on our way to exceeding this.

In the coming years we will see various luxury gift packing carried out within the premises. This service was introduced to offer an all-round one-stop shop.

As this operation grows, we feel the team and the job opportunities will also grow. Malcolm Logistics can offer all types of re-work, including quality checks and inspections plus contract packing on-site, at our two fully licensed and BRC accredited storage, distribution and contract packing centres at Grangemouth and Newhouse. By avoiding the need to relocate stock to and from third-party sites, these activities can be both cost-effective and time efficient. The result is an enhanced service.

Our services include:

- Luxury Gift Packing
- Wet & Self-Adhesive Labelling
- Decant of Spirit
- Case/Carton Assembly
- Inspection
- Merchandising Units

Longer Semi-Trailers (LSTs)

The Malcolm Group is planning to boost its fleet of longer semi-trailers (LSTs) as the government gives the green light to their widespread use on Britain's roads.

The company has put in an order for 63 LST licences as the DfT moves to bring the long-running trial of over 2,600 of the vehicles to an early end following positive results.

LSTs, which are two metres longer than conventional heavy goods vehicles, can carry two more rows of pallets or three more rows of goods cages on each journey. Results from the trial to date (2012-2019) show the 2,600 LSTs have cut mileage by 33.5 million miles and CO2 by 48,000 tonnes, which is the equivalent to taking over 20,000 cars off the road.

The trailers were also involved in fewer personal injury collisions compared to standard size HGVs. The Malcolm Group was an early participant in the trial which delivered several benefits to the company.

Chief Executive Officer, Andrew Malcolm told motortransport.co.uk: "The Malcolm Group were one of the first logistics companies in the UK to operate LSTs.

Our key objective is to move more volume on less trucks. With ongoing challenges, road congestion and driver shortage coupled with the obvious environmental benefits these trailers have proved to be a valuable asset.

To be able to move 15% more volume per journey supports this objective. As we have found during the initial eight years of trials the efficiencies of these trailers have worked in practice."

Malcolm added: "We applied for more licences at the end of last year and now have a further 63 on order. I would say the single biggest downfall of these was the administration on the reporting of all journeys done. We welcome the decision to confirm trials are complete and we can now plan our ongoing fleet investment with confidence."

Transport Secretary Grant Shapps told MPs at a Transport Select Committee hearing in February that he had signed off the trial "to make it permanent".

The trial of 2,600 LSTs, which was set to run until 2027, became the subject of a DfT consultation last November after it delivered significant reductions in both mileage and emissions whilst boosting productivity.

The consultation, which closed earlier this year, looked at whether the trial should be brought to an early end and LSTs be allowed to permanently operate on roads across the UK.

On-Going Accreditation Success

2021 started where 2020 left off with all audits being carried out remotely via Zoom which proved to be challenging at times. Both FORS audits and BRC continuation audits were undertaken in this manner during the first quarter of the year with great results across all disciplines. This included WHM achieving FORS MOCA accreditation at Bronze level.

In February we also underwent our BSI ISO 9001 continuation audit which included the conclusion of the audits from 2020 as these had been cut short by the national lockdown. The audits lasted five days and involved two auditors for the last three days, both looking remotely at different aspects of the business and both requiring a multitude of uploaded evidence to support our policies and procedures. It was a testing week, but thankfully all went well with little remedial action required.

The biggest challenge this year has been managing the change in the BRCGS from Version 3 to Version 4. There were many changes made between the two versions, including a bigger emphasis on food safety culture and food chain security and understanding some of the new requirements caused a few headaches.

However, the first audit conducted under the new version was at Grangemouth, where we also added the DC1 complex to the audit for the first time to complicate things further. All the hard work put into the new documentation from our Compliance Team at Newhouse, firstly to understand what was required to satisfy the new standard, was completely justified by gaining an AA rating on the first attempt.



Thank you to David Wilson (pictured), Compliance Support Manager, who has made these audits a success.

We have continued to develop and expand the new content with each subsequent audit and have continued to achieve AA ratings at all warehouses to date with the on-going support from our "Site Management Teams".

Our internal audit schedule for next year has also been set with all sites being audited every 6 months. This will ensure all our warehouses are prepared for the spectre of unannounced BRCGS audits which are a stipulation of the new Version 4 Standard.

2022 will again bring challenges with our BSI ISO 9001 accreditation due for full renewal, and a new version of the FORS Standard due to be implemented in July.



Inchyra Lane Update

Inchyra lane, Grangemouth was purchased by Malcolm Logistics to expand and extend our current warehousing and distribution capacity within the Grangemouth area, assisting with the increasing warehouse demands in Scotland.

The upgrade is now complete and now facilitates Malcolm Logistics' Versalis contract holding all their main export products. With stock holding being seen to go to 17,000 tonnes at peak. Also, you can see 25 to 30 lorries passing through in one day. Versalis production are situated approximately 1 mile from our warehouse.



Rail

In 2021 we celebrated our 20th year offering intermodal rail services. As part of this significant anniversary, there have been many industry publications and substantial coverage of what we do in rail. A snapshot has been included in this issue of 24/7.



Over the last 12 months we have built on our Anglo-Scottish services to and from DIRFT with an additional flow of traffic from Doncaster to our terminal at Elderslie. This has brought Elderslie back to being an active rail facility and also helped move some key customer cargoes.

Orion Showcase at Daventry International Rail Freight Terminal, operated by MalcolM Rail

Orion high speed logistics introduced one of their new bi-mode logistics train units in the Daventry International Rail freight Terminal (DIRFT) event that was hosted at our Crick rail connect warehouse.

Orion, a subsidiary of Rail Operations (UK) Limited, held demonstrations of the unit to selected potential partner and customer companies. The guests included some of the largest UK retailers and parcel carriers, among others. The visitors had a chance to see the interior and exterior of Orion trains, ask questions and discuss different loading options.

During the event, the benefits of using high speed rail logistics for transporting the goods from the Midlands to Scotland and London were discussed, including time savings, direct access to city centres and CO2 emission reductions.

Orion high speed logistics operated its first revenue service on 23rd November 2021 between London and Shieldmuir. As part of their customer development we look forward to working on projects throughout 2022 and beyond.



Low Carbon Logistics – Pulling Together for Net Zero

This year the UK hosted the 26th UN Climate Change Conference of the Parties (COP26) in Glasgow from 31st October to 12th November 2021. The COP26 Summit brought parties together to accelerate action towards the goals of the Paris Agreement and the UN Framework Convention on Climate Change.

As part of the programme for COP26, Low Carbon Logistics was developed by Mossend International Railfreight Park, Scottish Enterprise, Network Rail, Transport Scotland and PD. Stirling to show their support of both the Scottish and UK Government's vision for a zero-carbon supply chain network and a more competitive and efficient road and rail freight sector.

The Low Carbon Logistics event, which was the first event of its kind in Scotland, was held on 8th-10th November 2021 at the Mossend International Railfreight Park.

The event was held to showcase rail freight, low carbon rail, road transport and logistics to a wide audience of attendees, industry followers, members and leaders, COP26 delegates, potential investors, potential future customers and supply chains. It was a unique opportunity to celebrate innovation and promote the importance of Pulling Together for Net Zero.

The 3-day event was opened by Graeme Dey MSP, Minister for Transport on Monday 8th November and hosted a fantastic line-up of exhibitors, speakers and presentations, alongside three locomotive naming ceremonies.

Day 1 of the event focused on Decarbonising Scotland's Railway. There were several speakers coupled with a special electric locomotive naming ceremony in which the 92020 GB Rail Freight train was named after Billy Stirling the father of Andrew and David Stirling, the Managing Directors of PD Stirling. The locomotive was officially named by Billy Stirling's daughter, Julie Corr.



Andrew MalcolM CEO of The MalcolM Group and Graeme Day MSP, Minister for Transport.

Our Rail Director, David Turner, also took part in the panel discussion regarding Scottish Businesses & Industry Delivering Low Carbon Logistics.

Day 2 focused on a Rail Decarbonisation Action Plan with presentations from industry experts. DB Cargo also named their class 90 Electric Locomotive "The Chartered Institute of Logistics and Transport". This locomotive, 90039, already carries a very special livery applied recently which highlights the importance of rail freight to the UK economy.

The final day of the event was structured around Transport and COP26. There were several presentations relating to getting young people into the industry along with some school visitors in attendance.

To end the event, Direct Rail Services named a repurposed class 68 Diesel Locomotive. This locomotive has been upgraded to run "cleaner" in terms of emissions and will now run on HVO Fuel. In the future, it will be 90 per cent lower in terms of CO2 emitted. This was a fitting conclusion to the event.

MalcolM Logistics exhibited at the event and had a productive 3 days. The speakers and presentation line up along with the opportunity to network with industry leaders allowed for several interesting discussions to be had regarding the vision for a zero-carbon supply chain network.

David Turner, Rail Director of the MalcolM Group concluded: "The 3-day event was very productive for us. There were a lot of interesting conversations to be continued in the future. The Stirling family deserve recognition for hosting, and very well done to the organisers and their teams for delivering such a fantastic event."

Construction

6 New Excavators for Malcolm Construction



The Malcolm Group go back to Volvo with an order for 6 new excavators.

Returning to Volvo after nearly 20 years, The Malcolm Group has recently purchased 6 new excavators, ranging from 22 to 50 tonnes in operating weight.

Ordered as part of Malcolm Construction's annual fleet renewal programme, the machines included within this order are 2 EC220ELs, 2 EC250ELs and 2 EC480ELs.

All of the new machines have also been fitted with a range of optional extras, including 360° cameras, quick hitches, additional case drain line/low flow circuits and Hardox HD buckets, which maximises the level of safety of productivity each machine offers the Malcolm Group.

Commenting on the new order, Chief Executive Officer Andrew Malcolm states: "The service has been first class. All of the new machines have been delivered to a very high standard, and our SMT GB Area Sales Manager, Gerry Logue, has kept us up to date with the deliveries of the new machines.

All of the machines have been delivered to site and handed over to the operator by the SMT GB demonstrator, Richard Geer, who then explained the safety aspects, switches and the different mode settings. He also explained how to achieve smoother operation and the ways to achieve better fuel economy. He also stayed on-site for over an hour to answer any questions the operators had, before leaving them to get on with it."

The new EC220ELs, EC250ELs and EC480ELs are all powered by Volvo's latest generation of six cylinder Stage V engines, which generate 175, 224 and 385 nett hp, respectively. Advanced mode control systems fitted to all the new machines also ensure the maximum possible hydraulic horsepower available is delivered at a constant engine speed under varying load conditions. In addition, boom and arm geometry provide highly competitive digging forces and lifting capacities, which makes for faster work cycles.

SMT GB markets Volvo Construction Equipment products, together with K-Tec articulated hauler scraper boxes, in Great Britain. There are eight strategically placed Customer Support Centres, a dedicated National Used Equipment Centre and a network of utility equipment dealers, to ensure high quality customer support is maintained throughout the country.



Supporting NHS Heroes

The Malcolm Group launched their newly liveried vans in partnership with the National Health Service Scotland (NHS Scotland) this year.

As the Malcolm Group is a long-term sponsor of the Glasgow Warriors the squad were on hand to help champion the partnership during a photo call at Scotstoun Stadium.

Mary Morgan, Chief Executive Designate of NHS National Services Scotland (NSS), said: "Scotland's response to the pandemic has been a true team effort.

Everyone is playing their part to beat COVID-19. We are grateful to all our NHS partners, including the Malcolm Group.

We are working together to ensure we can deliver essential services, support our communities and save lives.

Glasgow Warriors know all about what can be achieved when a talented and dedicated team works hard to achieve a common goal.

We look forward to cheering them on in the future in person once we have beaten COVID-19 together."



Glasgow Warriors back Kyle Steyn added: "We as players love our Warriors community and getting involved with them.

It's brilliant to be associated with a brand like the Malcolm Group, who echo these sentiments. They have been a real driving force for us, and it's great to see them getting involved with the NHS Scotland at such a crucial time for them.

The fight against COVID-19 is an all or nothing effort, and every little bit helps. As we hopefully enter the home straight, it's even more important that we all do our bit to make sure we come out as smoothly as possible."



Construction Update



Winchburgh

Malcolm Construction, in conjunction with Morrison Construction, are building a new state-of-the-art education village in Winchburgh.

The innovative design means the 660 pupil schools can be extended to accommodate up to 1,200 pupils. The village includes two new secondary schools, a primary school and a sports and leisure facility. The sports complex includes two synthetic fields and a new natural pitch constructed by our Sports Division and surfaced by Woodholme Construction our in-house specialists. This £60 million development, £8 million for WH Malcolm, will be complete in late 2022.

ASN a new £20 million additional support needs school was opened earlier this year. The project completed by Malcolm Construction in conjunction with Morrison Construction brings the pupils, parents/carers and staff of four ASN schools together in Ardrossan. Called Lockhart Campus, this school includes swimming and hydro pools, sensory rooms, soft play areas and a range of sports fields and MUGAs constructed by our Sports division with the assistance of Woodholme Construction.

This £6.5 million pound contract for WHM will enhance the experience of pupils and staff alike.



ASN Campus



MALCOLM CONSTRUCTION

Practical Solutions, Successful Partnerships

TOTAL CONSTRUCTION SOLUTIONS

Malcolm Construction is in a unique position to provide end-to-end solutions to the most challenging construction projects. Our experience within the construction industry is wide and varied, working in partnership with high profile and well-respected clients delivering a first class service.

These include:

Civil Engineering & Groundworks

Sports Surfaces

Surfacing

Plant Hire

Hiab & Plant Transport

Tipper & Skip Hire

Road Sweeper Hire

Recycling

Waste Management

Landfill

Quarrying & Aggregate Supply

Head Office:

865 South Street, Glasgow G14 0BX
Telephone: 0141 435 5200

www.malcolmgroupp.co.uk



Recycling Quarrying and Aggregate Supply



RECYCLING

Our construction and demolition waste treatment, transfer and recycling business is a significant attribute within the Malcolm Construction portfolio. This comprises 3 facilities at our Glasgow (South Street), Beith (Loanhead Quarry) and Irvine (Shewalton) depots, specifically geared towards the sorting of recyclable materials to provide high quality recycled aggregates and other recyclates.

In 2021, the new Soil Processing and Recycled Aggregate Production Plant Installation at our Loanhead Quarry, Beith was completed. The new plant facility when running at full capacity has the capability of diverting 500,000 tonnes per annum from landfill whilst recovering high value recycled products ready for reuse in the construction industry, saving demand on virgin aggregates. This recycling plant is capable of producing over 200 tonnes per hour and produces the following products; all to British Standard-EN 13242 or SHW Series 600:-

- 5-10mm Pipe Bedding
- Washed Building Sand
- 10-20mm Pipe Bedding
- Cable Sand
- 20-40mm Pipe Bedding
- 6F5
- Washed Concrete Sand
- 75-40 Recycled Aggregates

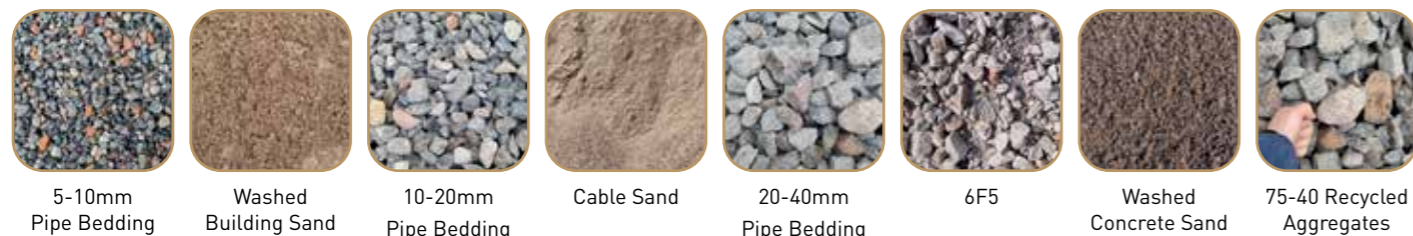


The plant has a full water recovery and treatment system that recycles the water harvested from rainfall that is used in the soil washing process. The plant reuses over 95% of water in its process, requiring minimal top up of non-potable water.

Our existing wash plant facility at Irvine, Shewalton also allows us to produce a full range of recycled sands and gravels like Loanhead Quarry.

Our recycled facilities allow us to accommodate the material demands of our clients and are reducing our clients, carbon footprint and virgin material usage.

Since the acquisition of our Loanhead Quarry in 2006, Malcolm Construction has established a reputation for quality and service. Our full range of bulk fill is produced to recognised industry standards, including single size materials. Client specific aggregates can also be agreed.



5-10mm Pipe Bedding Washed Building Sand 10-20mm Pipe Bedding Cable Sand 20-40mm Pipe Bedding 6F5 Washed Concrete Sand 75-40 Recycled Aggregates



QUARRYING & AGGREGATE SUPPLY

Loanhead Quarry has also substantially benefitted from considerable investment in crushing and screening equipment which saw the UK's first Powerscreen Premiertrak 600, joined by a second Premiertrak mobile jaw crusher integrated into Malcolm Construction's modern and versatile fleet of mobile crushing plants, screeners and associated equipment: including the Powerscreen 1300 Maxtrak Cone, the Cobra 230R Impactor and the Powerscreen Warrior 2100; capable of processing quarried material as well as construction and demolition waste.



The quarry produces a full range of bulk fill to single size materials.

- Type 1 Sub Base (Clause 803)
- Modified Type 1 and similar SUDS products
- Various Sizes of Crusher Run, Including 6F5
- Mineral rich dusts for soil amelioration
- Single Size Basalt (Gabion 50/100mm, 20/40 mm, 10/20mm, 10/14mm) and 63-10 stone.



63/10mm Type 1 Crusher Run

Our investment in plant and machinery has allowed us a greater degree of flexibility while maintaining a healthy stock of a full range of aggregate materials. This facility allows our production team to produce non-specific types of material on request for both our internal and external markets.

In-line with our company policy of reducing the environmental impact wherever possible, we are actively increasing recycling rates with a view to minimising waste sent to landfill.

For all enquiries contact: tippers@whm.co.uk



Plant Update



ARTIC HIAB CW FASSI F820RA



JCB 14T WIDESPREAD EXCAVATOR



JCB 25T EXCAVATOR ZERO TAIL SWING



JCB 30T EXCAVATOR



VOLVO 25T EXCAVATOR



WACKER NEUSON 8T EXCAVATOR

For more information on our Plant Hire division, please call 0141 435 5252 or email plant@whm.co.uk.

Skip Hire Service

Efficient waste collection services from Malcolm Construction offering skips ranging from 8 to 40 cubic yards.

Roll On and Roll Off Skips



Builder's Skip



For more information, call 0141 435 5200 or email skips@whm.co.uk or www.malcolmgroupp.co.uk



Tippers

Malcolm Construction's requirements are supported by a modern tipper fleet enabling us to offer a first class haulage service to our internal and external markets. Our fleet is the largest in Scotland and is renowned for its reliability, flexibility and service.

Our range consists of 6 and 8 wheel rigid tippers, articulated tipping trailers and moving floor trailers which specialise in the movement of bulk waste such as paper and wood.

The following specialist equipment is also available:

- Barn Door Bodies for Demolition or Armour Rock
- Insulated Bodies with Automatic Doors for Quarry Work
- Steel Bodies with Automatic Doors for Earthmoving or Demolition
- On Board Weighing
- 8 Wheel Tippers with Sleeper Cabs



Woodholme

Woodholme Construction Services build on last year's success and are paving the way for the good work to continue into 2022



Despite fresh challenges, Woodholme Construction Services has had another successful year.

2021 has seen limitations of deliveries for building materials and plant, causing problems industry-wide, which has led to our client's programmes being unpredictable and often running behind schedule, which has in turn meant our own programme changing almost on a daily basis.

With our two surfacing teams often scheduled to lay over 1200T of macadam between them in a week, between two or three different sites, this has certainly been challenging!

2020 saw Woodholme secure two orders with a fourth client, from the six currently on the Football Foundation Framework.

The client has been impressed with the quality of work produced and the professionalism and efficiency of Woodholme as a whole and has since rewarded us with a further sixteen orders for 2021, securing our

position as their preferred surfacing contractor. This has strengthened our position further in the sports surfacing market and puts us in a very good position going forward.

As well as the Football Foundation Framework projects, Woodholme has been successful in securing a variety of other sport and non-sport related projects, including local housing developments and an activity centre.

During our busiest period of the year, we somehow managed to squeeze in substantial work at two English Premiership Football Stadiums:

- King Power Stadium (Leicester City FC)
- Elland Road Stadium (Leeds United FC)

Both of which were extremely time critical, to be ready for the first match of the season but were both thankfully delivered on time, to the satisfaction of our client.

2021 also saw Woodholme Construction take delivery of our 2 new shiny Volvo Paving machines, which we are extremely happy with and are confident that they will provide a good service to us, into 2022 and beyond.

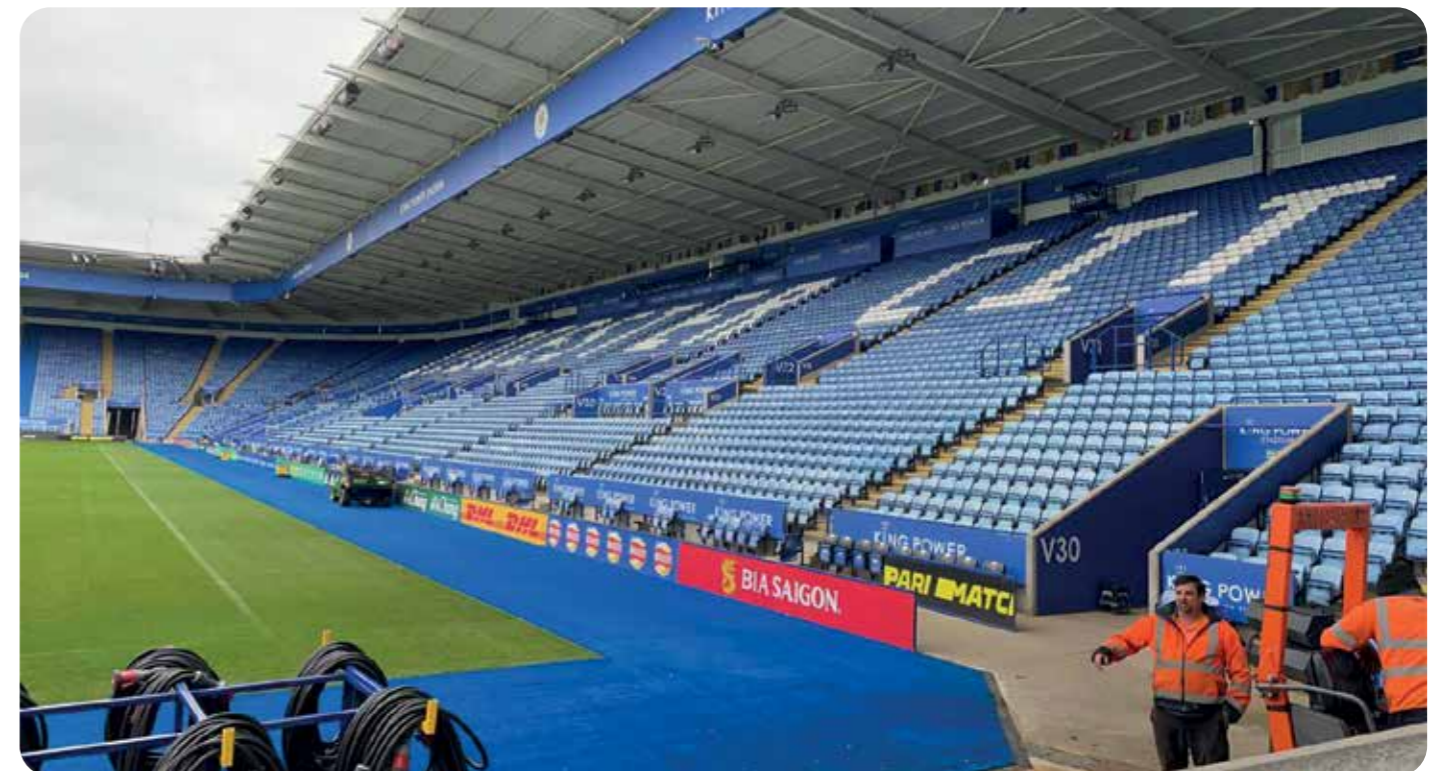


Barwell FC - Thank You

Dave Laing, Club Director of Barwell FC personally called to thank everyone for the fantastic work carried out by everyone involved in this project. The football club held their first training session and the feedback from club members was overwhelming with comments such as 'wow what a transformation'.

It's not often a client takes the time to call to personally say thank you, and with this I would also like to personally thank each person who helped deliver this project. Could I please ask you to also pass on my thanks and appreciation to all your team members who also had an investment whether on-site or elsewhere in this project.

David Fearn, Contracts Manager
CLS-Sports



Charles Lawrence Surfaces

Reviewing 2021...

Phew, we got to the end of 2021... it is hard to believe that 2021 could be harder than 2020, but boy has it tried. Ignoring the COVID-19 restrictions that we are only now coming out of fully, and that we can now go abroad on holiday... 2021 has brought more COVID-19 suffering, fuel shortages, and material price rises – though on a positive note we could buy toilet roll!!



Keyworth Utd

To recap the year 2021, Charles Lawrence Surfaces (under the Malcolm Construction banner) has constructed 3G facilities, on behalf of the Football Foundation Framework, at Leek Town FC Stadium pitch, Highfields School, Keyworth United, Rugeley Leisure Centre, and Beverley Leisure Centre.



Leek Town



Rugeley Leisure Centre

Outside of the Football Foundation Framework projects, we have worked at Radclyffe Athletics Centre to resurface the existing athletics track, we are working at Dorothy Hyman Sports Centre to stabilise a section of their existing athletics track, and at the University of Kent we have resurfaced their hockey and 3G pitches. We have also undertaken works at Braunton Academy & Great Torrington School - both in Devon, Litherlands Sports Centre in Liverpool, Ipswich Hockey Club, and Small Heath Leadership Academy in Birmingham.



Snaithe School

Works at Blacon Playing Fields, Chester, Orrell Mount Playing Fields, Bootle, and Norfolk FA, Norwich have commenced and will be completed in 2022; these projects are all Football Foundation Framework projects that include not only 3G pitch construction but also car park works.

After a delay due to COVID-19 restrictions, we were invited to the opening of the MUGA at YMCA Leisure Village in Newark we completed last summer. It was lovely to see the facility in good use and to catch up with our much-respected client. All being well, work will continue on this site in 2022 with some more sporting facilities being added.

Whilst there were no new starters within the office, Hayley Wilson has been promoted to Sales and Estimating Manager.



Newark YMCA MUGA

Looking forward...

Projects on the horizon for 2022 include projects confirmed in Newcastle (two sites, two pitches each), Humberside, Sheffield and Birmingham. We will also be returning to Dorothy Hyman Sports Centre to apply a new floodcoat to the existing athletics track.

Other News

Within the Charles Lawrence team we've celebrated a landmark birthday with Charmaine Ross reaching 60 years young.

As part of the Women in SAPCA initiative that our Hayley Wilson helps to facilitate, we were very lucky to have Rachel Malcolm present on how to be a successful leader to members of SAPCA during a networking lunch at the SAPCA golf day in June. Her insight into how she navigates her professions, both as a professor and rugby captain for Scotland, was truly inspiring.



Rachel Malcolm SAPCA

2021 has seen Charles Lawrence Surfaces sponsor Sellebrity Soccer. The football match was played at Lincoln City's LNER Stadium (or Sincil Bank for the purest). Celebrities who participated included stars such as James Arthur and Jake Cornish; in what turned out to be a terrifically high goal scoring match.



Andrew MacAllister retired last year, and obviously an adventure is what he craved, so he embarked upon an epic (ok, there are other words to use...) 1200-mile trip from Lands End to John O'Groats. On his adventure Andrew stopped at the South Street offices to see some familiar faces.

Donald Malcolm Heritage Centre



The recent new upgrade to the Heritage Centre allows for 6 extra bays to accommodate the show trucks that attend charity events and truck shows to be more appropriately placed.

This will unlock space in the centre of the main part of the building to allow for a combination of an increasing number of community and charity events as well as our corporate and centenary events.

Update from the RHA on National Lorry Week

As part of this year's RHA National Lorry Week campaign, the RHA incorporated a national road trip to take in all four nations of the UK. The road trip this year played a pivotal role in promoting the road transport and logistics sector to a wide audience. This year above all others needed to raise the profile of the sector.

The recognised 100,000 HGV driver shortage was thrust into the spotlight earlier this year as a result of queues at the petrol pumps along with increasing gaps appearing on our supermarket shelves. The NLW road trip provided the perfect opportunity to promote the many varied career opportunities our industry offers to a very wide audience.

The road trip kicked off with a display in Peterborough Cathedral Square where we were able to talk to members of the public about our industry and the wide array of opportunities on offer. Accompanying us were RHA members CS Ellis and Freshline who both attracted some firm prospects of people who were interested in joining their businesses.

We also visited secondary schools as well as further education colleges to engage with school leavers to answer questions on the sector and allow them to take a look around the NLW truck. If only one person decides to take up a career within the sector as a result of the road trip, I think we can consider it a success. In addition, we also visited several primary schools as well as special educational needs schools to talk to them about road safety around lorries and to highlight the extent of blind spots around them.

What the road trip also highlighted was the lack of adequate and acceptable facilities for drivers. We were able to find some fantastic truck stops that offer everything today's lorry drivers expect, and indeed deserve. However, we also encountered some appalling motorway services that fell way below what is expected. These experiences and the evidence we collated will serve us well when lobbying government for more, and better facilities to be developed for our lorry drivers of the future.

The road trip covered over 2.5K miles on its trip around the United Kingdom, from Stockton on Tees in the Northeast, to Llanelli in South Wales, then over to Stormont Castle in Northern Ireland before finishing off for a week in Scotland where we visited members as well as schools.

On our visit to the Donald Malcolm Heritage Centre, we invited Gavin Newlands MP to meet with us and Andrew Malcolm, CEO of the Malcolm Group, to discuss issues affecting the industry at the moment. The meeting was especially useful as it allowed Andrew to brief Gavin on real-time issues affecting his business and the wider issues impacting the industry as a whole. Gavin was very receptive to hearing our comments and thanked both Andrew and the RHA for the invitation to meet.



In addition, we also visited the Cardinal Winning Secondary School which is a school for children with additional learning needs in Glasgow. This was a very rewarding visit to be able to talk to the students about road safety around trucks and to be aware of the driver blind spots. The road trip also visited Largs Academy where we met the NLW 2020 Secondary School competition winner, Grant Arneil. Due to COVID-19 restrictions we were unable to present Grant with his prize in person last year, so we welcomed the opportunity to meet him this year and congratulate him on winning last year. The exposure and positive response the campaign received on social media was the best it has ever seen.

Charities & Sponsorship



Street Soccer Scotland

Street Soccer Scotland, proudly sponsored by the Malcolm Group, were part of a special event in the centre of Edinburgh in September.

The Homeless World Cup Foundation's Four Nations Cup was played on the Mound Precinct in Princes Street, in front of hundreds of spectators across the two-day event. The event was created to bring together players from around the United Kingdom who have been experiencing homelessness or social isolation. Due to the pandemic, this was the first chance for many of the players and staff to come together to share their journeys, interact with one another and create new friendships.



Team Scotland, represented by Street Soccer Scotland, had the chance to take on Team England, represented by their friends at Street Soccer London, Wales and Northern Ireland. With both men's and women's sides, there was around 16 games across Saturday and Sunday with the small sided football tournament having a positive and meaningful impact for those involved.

Street Soccer Scotland is a social enterprise which uses football as a connecting tool to tackle those experiencing social exclusion, creating more opportunities for players both on and off the pitch. This event was a great chance for players to express themselves and feel part of a larger team. Street Soccer Scotland looks forward to future events such as these, with the help of our sponsor the Malcolm Group.



Supporting Scotland Against Modern Slavery



Peter applied for a job online that offered accommodation as part of the package, he applied and received a call from the employer. Peter was excited and travelled to Perth for the job on a farm looking after animals. After a week he asked his boss for money, and

he was told that it would take a few weeks to come through. As time passed, he had to ask for clothes and beg for food from his boss. At no point did he realise he was a modern slave. After a year of not receiving any pay he was rescued through a visit to the farm by the police investigating a separate matter. Thanks to SAMS Peter now has a full-time job in Glasgow and has settled into life with his first flat and a girlfriend.

This happened in 2020 in Scotland and over 300 victims were rescued here last year. On the ground estimates suggest that this figure will be at least double for 2021 and the labour shortage that we are currently experiencing will only make this worse.

The MalcolM Group joined Scotland Against Modern Slavery as one of our first members which currently has a membership of 38 Scottish-based companies who have all pledged to help eradicate this human misery from society. Spotting the signs of someone who is being exploited is not easy and with an estimated 40,000 victims in the UK every member of society can play their part.

In workplaces we can ask our colleagues, the ones that we don't know, how are they doing? We should talk to the contractors and agency staff and ask what they did at the weekend. It's human nature to be sociable and whilst the pandemic has forced us to be distant, we need to remember to look after others. When we get our car washed and the workers have no PPE and the price is too good to be true maybe it is.

At SAMS we are proud to have the MalcolM Group as a founding member and we will continue to raise awareness, share best practice and intelligence across the business community and most importantly, give those victims who can and want to work, meaningful employment and help turn them into survivors.

Visit www.scotlandagainstmordernslavery.co.uk

Contact Shan Saba at Brightwork on 07795383070 for more information.



MTK Holytown Update

After one false start last year, due to the COVID-19 pandemic, we are now off at running.

The season kicked off as scheduled last season, but after only one successful league match, football across the country was put into lockdown, with everything else.

After many months of hard training through the summer of 2021, the team were in tip-top shape for the start of the season. Everyone had their fingers crossed that there would be no further delays. At the time of writing, we are now 11 games into our first real season as a club, and these have been hugely successful, so far.

The club is starting to make strides in the Glasgow District Saturday Morning League (GDSML). They have opened with 3 wins with no goals conceded and 17 scored. The league games have been punctuated with various cup competitions. These saw the team reach the GDSML League Cup (Dan Boyle Trophy) Final. A fantastic achievement for the team and a final to look forward to on the 27th November at Holm Park in Yoker.

There has also been success in the Scottish Amateur Cup, The team have reached the 3rd round, with this tie scheduled to be played on the 6th November. Unfortunately, they were not so successful in the 2nd round of the West of Scotland Cup, as they were knocked out of that competition.

Overall, on the pitch the team are performing well, and off the pitch, things have been equally good. There has been huge interest from the local community regarding the team; this is to such an extent that there are now 30 players signed with the club. This provides a selection headache for the management, as we can only pick 16 for a match day game. We would rather have too many though, than not enough to pick from on a Saturday match day.

There have also been numerous businesses in the local area willing to sponsor the club, including the MalcolM Group. This has allowed us to fully kit out all players with tracksuits, training kit and match wear. It also allows the club to reduce player dues, for match days and training facilities.

Good quality 4G all-weather pitches can be expensive to hire in the area, but these provide the best footballing surface for teams at this level. So, the plan for next season is to promote all sponsors as much as possible, so that they feel the benefit, and hopefully put more sponsorship towards the club for next season.

All being well this year, we should have some nice pictures with cups for next year's magazine, here's hoping.

My Name's Doddie – Golf Day



My Name's Doddie Foundation was pleased to welcome the MalcolM Group to our Scotland Golf Day in September. Along with the sun and an excellent golf team, the MalcolM Group brought one of their show trucks, complete with hand-painted images of various Scottish rugby legends, including Doddie, on the back.

As luck would have it, some of the players appearing on the show truck were attending the golf day, and the likes of Doddie, Kenny Logan and Gavin Hastings all enjoyed grabbing a few photos with the 20+tonne behemoth. Undoubtedly, a few attendees were relieved that the lorry took the spotlight off their golf too!

Jill Douglas, CEO of the My Name's Doddie Foundation, was attending the golf day. She commented: "Our golf day was a brilliant occasion and it's safe to say that the MalcolM Group arrived in style!

Doddie was thrilled with the artist's impression of him too! We'd like to thank the MalcolM Group for attending the golf day, and for adding the gloss to a wonderful occasion. We can't wait to see you again next year!"



The My Name's Doddie Foundation has a clear vision of a world free of motor neuron disease. The charity was established by Doddie Weir and the trustees in November 2017 following Doddie's diagnosis with MND. It was founded in response to his frustration at the lack of options given to MND patients – no effective treatment, no access to meaningful clinical trials and no hope.

The aims of the Foundation are simple: To raise funds, to aid research into the causes of MND and investigate potential cures. To provide grants to individuals suffering from MND, and to enable them to live as fulfilled a life as possible.

Transaid Update



The Malcolm Group donate a further training vehicle to support Transaid's life-saving road safety work.

2021 has brought further challenges for everyone, starting the year of course in a third

lockdown. While many of the countries where Transaid works navigated the challenges of COVID-19 relatively well in 2020, 2021 saw huge increases in both cases and deaths, with further lockdowns introduced in both Uganda and Zambia. Towards the end of 2021 however, things seem to be stabilising and both of Transaid's partner professional driver training schools in Uganda and Zambia are open once more and training as many students as they can.

For the Industrial Training Centre in Zambia, this will be made easier by the arrival of a third truck donation by the Malcolm Group in just four years. The Volvo FM12 will arrive in early December, and enable even more students to pass through the school.



It has also meant the school are able to hire a new driver trainer, and for the first time in ITC's history, a female trainer. With more than 4,000 deaths taking place on Zambia's roads every year, ensuring HGV and passenger transport drivers are trained to a high standard is crucial.

A huge thank you to the Malcolm Group for making this generous and much needed donation.

"Transport and healthcare, they should move together." A story from Zambia: Mr Emmanuel Kwenda - Emergency Transport Scheme (ETS) rider

Like many in his community, Emmanuel Kwenda often gets around by bicycle, using it around four to six times a week for transporting maize, or going to the clinic or the shops in Chipta. "I always use the bike to buy groceries or fertilizer," he says. "It takes three hours one way - so, three hours going, and three hours coming back".

It's a long way to cycle, but there are limited transport options in the area. Moreover, this lack of transport can be all the more problematic in times of medical emergency. Emmanuel explains that in his community, for children with severe malaria, transport can be a life or death issue. "For those with lack of money and transport, they came to the clinic very late," he says. "If they reach the clinic late, we sometimes lose [the] life of the children or mother.

In Kawaka, that has happened. We lost a child. So that's why when I heard about ETS, I felt happy that there is some easy transport for those who lack money."

ETS provides a vital link between rural communities and health services, as part of the MAMaZ Against Malaria (MAM) at Scale programme. ETS riders are volunteers who serve their communities by using bicycle ambulances to take people to health facilities in medical emergencies.



As part of MAM at Scale's third phase, ETS was expanded into Kawaka. The village headmen and community leaders selected Emmanuel to be one of two ETS riders for the community. "I am very proud to be selected as a rider," Emmanuel says.

Emmanuel attended a two day training course in Mbande, where he learnt about the duties that come with being an ETS rider. The training also covered danger signs for severe malaria and maternal health issues, as well as the importance of reducing the delay in seeking medical help.

"Transport and healthcare, they should move together," explains Emmanuel. "When you are not using transport, it means you are causing deaths, because people come to the clinic very late. But when you are using fast transport, people can be helped". When the only other option is walking, bicycle ambulances can make a huge difference in cutting down on transportation times.

Glasgow Children's Hospital - Halloween Display

Gavin Kilday of our Maintenance department and his friend Stephen McDowall have once again been fundraising for charity. This year they set up a Halloween charity display in Ayrshire on behalf of the Glasgow's Children's Hospital Charity, raising funds for children that are in hospital long-or-short term.

This charity is close to Gavin's heart as it is in aid of his daughter who has undergone previous brain tumour removals since 2017.

The duo has so far raised over £3000 as a result of their fabulous Halloween display and are keen to continue their fundraising.

A huge well done to Gavin and Stephen for their efforts.



Normality finally returns for Alf's Blackbelt Academy

It has taken until November 2021 for the Academy to return to normality in terms of being able to do everything we were doing prior to the start of the pandemic. Since March 2020 our lessons have been severely disrupted with long periods where we were unable to hold classes at all, resulting in our students not being able to train.

As the lockdown restrictions slowly eased in late spring we managed to restart lessons and in August this year returned to our full lesson schedule which enabled us to carry out the coloured belt grades we were unable to undertake in 2020.

As the country came out of lockdown, tournament organisers have been extremely wary of staging any events, however, in late summer some tournaments started appearing on the kickboxing calendar for 2021.

Without competitive action for over 18 months many of our students have been desperate to get competing again. Our coaches have had to rein them in and be mindful of making sure they were absolutely ready to return to a tournament environment so the much awaited return to competitive action was delayed until the right event came along which was the GB Grand Slam event in early November.

We took fifteen students to the event held on the first Saturday and Sunday in November at the superb International Event Centre in Telford. Obviously after a long period out of action we had no idea what to expect from the event or from our fighters who were a combination of experienced competitors and total novices.

Well after such a long wait the fifteen gave a great account of themselves over the weekend, winning a total of 10 first places, 3 seconds and 8 thirds, ending up fifth in the overall medal table from a total of thirty clubs.

Standout performances included our two novices Oliver Wade and Kieron Evans who were both amongst the medals in both disciplines at their first tournament and Tejay Bacon who, after not competing for eighteen months and also making the difficult step up from Junior to Adult, fought as if he had never been away to win his light contact division in emphatic fashion and losing in the final of his semi-contact division having negotiated two previous rounds.

A week later on Saturday 13th November, seven of our black belt students attended the Wako Nationals tournament in Nottingham, coming away with one win, and two third places with Tejay again being the standout performer, giving a thoroughly impressive performance to win and be crowned Wako National Full Contact champion.

Our medal tally could have been better had judges seen things differently and we had not lost one of our multiple champions, Mia Woodward, due to a hip injury.

After the recent excitement of getting back to tournaments we hope our students will be able to continue competing in what we expect to be a busy and full kickboxing calendar in 2022, where we look forward to them having the opportunity to return to a World Championship event for the first time in two years in autumn.





Glasgow Warriors The Season So Far

The 2020/21 campaign was one of change both on and off the pitch for Glasgow Warriors, as the club successfully hurdled challenge after challenge in a season like none in its professional history.

Concluding the campaign behind closed doors as COVID-19 restrictions continued across Scotland, Danny Wilson's men ultimately secured the Heineken Champions Cup qualification for the fifteenth successive season by virtue of finishing third in Guinness PRO14 Pool A, with the Glasgow squad's depth stretched to its extremes over the course of the campaign.

Yet this allowed Wilson and his coaching team to unearth the next generation of Warriors, with a new crop of stars emerging from an unprecedented season. Ross Thompson – having only made his professional debut in January 2020 – went on to claim both the club's Player and Young Player of the Season awards, whilst Rufus McLean's spectacular solo try away to the Dragons earned the Try of the Season prize. Cole Forbes, Ollie Smith, Tom Lambert and Gregor Brown also showcased their talents to the Warrior Nation when given their opportunities, proving that the future is bright for both Glasgow and Scotland.

Supporters were given their first glimpse of that future in the one-off Rainbow Cup competition, as the Warriors put their best foot forward in a shortened five-match tournament. Back-to-back victories over Edinburgh secured the 1872 Cup for the Scotstoun side, each marking a milestone occasion for the squad. Zander Fagerson's 100th match for the club was marked with the series-clinching victory at Scotstoun, before Rob Harley became the first player in club history to reach 250 appearances in the win at BT Murrayfield.



Fagerson had further reason to celebrate in June 2021, as the tight-head joined Ali Price in earning selection for the 2021 British and Irish Lions tour to South Africa. Each player featured across the eight match series, with Price starting in two of the Test matches in a physical series against the world champions.



Back at Scotstoun, the theme of change continued across the summer months. In total, 16 players bade farewell to the club, including the retirements of long-time club legends Chris Fusaro and Tommy Seymour. Experienced figures like Lee Jones and Niko Matawalu also said their goodbyes to Scotstoun, whilst former captain Al Kellock replaced Nathan Bombrys as Managing Director after the latter moved on after more than a decade with the club.

In their stead, the Warriors recruited impressively ahead of the new campaign. Australian international Jack Dempsey already looks to be a fan favourite after a barnstorming start to his Glasgow career, as does fellow summer arrival and Scottish-qualified centre Sione Tuipulotu. Argentinian duo Sebastian Cancelliere and Domingo Miotti joined returning Warriors Duncan Weir and Jamie Bhatti in linking up with the squad at Scotstoun, whilst Ally Miller joined Rory Darge in making the move across the M8 from Edinburgh. With exciting New Zealander Josh McKay incoming following the conclusion of his NPC commitments, the Warrior Nation is already salivating at the prospect that lies in store.



New faces have also taken up residence in the coaching box for the 2021/22 season; highly-rated attack coach Nigel Carolan made the switch from Connacht, joining scrum coach Al Dickinson in joining Danny Wilson's backroom team.

There was also the news of the Malcolm Group's renewal with the club, taking the long-standing partnership to its 10-year anniversary. Club legend Harley was on hand to help celebrate the occasion, with a bespoke photocall at Scotstoun highlighting the association.



A new competition awaited the Warriors as rugby returned – complete with the return of supporters to stadia – with the United Rugby Championship replacing the Guinness PRO14 in the Warrior Nation's calendar. The new format saw South African franchise the Bulls, Sharks, Lions and Stormers make the move north from Super Rugby, forming an exciting new challenge for Wilson's squad.

The new season began with a bang for Glasgow; a hard-fought clash in Belfast saw the visitors come away with two points from a 35-29 defeat to Ulster, before back-to-back triumphs over the Sharks and Lions at Scotstoun. A hard-earned 17-6 win away to Zebre Parma preceded a home loss to Leinster, but the Warriors were in the hunt in the early stages of the URC.

It wasn't just on the pitch that the club was showing up well, though. Responding to a rallying call by the club to Plaster Scotstoun Purple, the Warrior Nation responded in style. A magnificent total of £12,372 was raised in support of Glasgow Children's Hospital Charity at the clash with Leinster, with fans, players and sponsors alike showing their support by wearing purple for one of the biggest clashes of the season.



DONALD MALCOLM MEMORIAL BALL



On Saturday 4th December, at The Donald Malcolm Heritage Centre, Nicola Malcolm hosted the fourth Donald Malcolm Memorial Ball, in aid of The Beatson Cancer Charity, Accord Hospice and St Vincent's Hospice, to celebrate the lasting legacy of Donald Malcolm and raise some very important funds for a worthy cause. The event proved to be a huge success, raising a staggering £250,000.

Donald Malcolm inherited the family business, delivering coal by horse and cart around Brookfield aged just 13, following the death of his Father Walter Hattrick Malcolm, and through hard work, sheer determination and business savvy built The Malcolm Group into what it is today, an industry leader in Logistics, Construction & Maintenance, employing over 2,000 people. Following a long battle with mouth cancer, Donald sadly passed away in 2003, which is the inspiration behind teaming up with the chosen charities to raise funds to help beat cancer.

The ball was attended by 600 guests, with the great and the good of the road transport industry in attendance, all of whom enjoyed delicious food, and entertainment provided by the fabulous Craig Eddie, Winner of The Voice 2021 and the Red Hot Chilli Pipers.

Des Clarke was also fantastic and hosted the evening's auction, which featured some amazing prizes, such as:

- 18ct white gold triple drop diamond pendant sourced by a leading diamond merchant.
- A commissioned painting of your choice by the self-proclaimed painter Gerard Burns
- Get your name in lights – as it is the launch of the Malcolm Group Centenary – this is your chance to name our newly unveiled centenary cab. Whatever name you choose will be proudly displayed on front of the lorry.

Fundraising on the night also included: A Raffle, with exclusive prizes up for grabs, such as an overnight stay for 2 at the 5* Mar Hall Luxury Hotel, Golf & Spa resort with breakfast, lunch, dinner and spa treatment.

A huge thanks to those who donated items to the auction and raffle: SDC Trailers, Chisholm Hunter, Maccessori, Gerard Burns, Wilde Thyme, Artisan Spirits, Scot JCB, Briggs Equipment, Robert Grey, Asset Alliance, Mark Smith, Craig Eddie, Jim Haldane, Al Kellock, Linton Collection, Glasgow Warriors, Gleneagles, Cameron House, Andrew Malcolm, Simon & Joanna Buckley, Mark & Anna Aston, Proactive Recruitment, Fraser Gillespie, Lord & Lady Balneil, Macade Handling Systems, Volvo, Greaves Sports, Katie Jenkinson, AST Signs, Ingliston Country Club, Young Spirits, Barr's Irn Bru, Accord Hospice, Mario Formisano, Beatson Cancer Care, Ovo Hydro, Mario Gizzy, Beat 6, Jim Ferrie, ACS Aviation, Gayle McCarthy, JR's Hairdressing, Amoretto, Bearsden Ski, Enid Reid, John Cleat, Venture Photography, Lucinda Russell, Perth Race Course, William Chambers Milinery, Hazel McFarlane, Lesley Hirst, The Malcolm Group, Warehouse Equestrian Centre, Mark Putler PT, Bowfield Country Club, Blythswood Hotel, John Damari, Red Hot Chilli Pipers, Tresspass, Gin Bothy, Nicola Robertson, Gillian Kyle, Tunnocks, Gowanlea Nurseries, Rusaks, St Andrews, Peter D Stirling Ltd, McHugh Family, Davenport Cleaning Services, Pampas Glasgow.



Donald's youngest son and CEO of The Malcolm Group, Andrew Malcolm, offered an insight into his Father:

"There is one man looking down on us tonight- Donald Malcolm- who always enjoyed a good social gathering.

Dad really was the driving force who drove the Malcolm business through hard graft and surrounding himself with good people and a strong, 'can do, will do approach.' For those of you who didn't know him, he was as hard as nails on the outside but a more soft-hearted individual you would ever meet. He believed every person had good inside them and everyone deserved a second chance- in fact I don't think I'm offending anyone when I say Donald Malcolm made more time for those less privileged than himself and partly through that established the loyalty and commitment which we still have today.



There is no doubt he will be looking down on us as we enter our centenary year with a very proud grin on his face with not only seeing 3rd and 4th generations of family members involved but also 3rd generation of many employees as well.

This year the funds are going to, firstly,

The Beatson. What they do is just truly unbelievable. I have been involved with the Beatson for many many years and have had the opportunity to visit the facilities and developments over this time and the number of people whom I personally know who have attended the Beatson over the years is quite significant.

Also, our 2 local hospices- St Vincent's and Accord- again who both offer unbelievable palliative care and where quite a number of Malcolm Group employees have been looked after by them over the years. Dad spent some time at Accord some 19/20 years ago for some respite the year before he died.

Event Organiser Nicola Malcolm advised the support has been absolutely incredible for the event. Nicola reflected:

"I never thought when I initially suggested to Dad the idea of a ball in memory of Grandpa back in December 2013 that it would turn into such a big event. The ticket sales this year have been incredible, with over 600 of you in attendance which is amazing.

The room looked incredible and I cannot thank all the team enough that we have on board, I love working with each one of you at every one of my events.

Vision events, Best Intent Marquees, Wilde Thyme Caterers, Qdos event hire, AST Signs, G H Scaffolding, to name a few of the people who help turn the centre around and let the ball happen, thank you!

There are so many people to thank for supporting the Ball. Firstly, to all my sponsors who keep supporting me year on year. WS Transportation – our platinum sponsor, William your support is invaluable, our gold sponsors tonight, Volvo and Briggs Equipment hire, Neil and Billy thank you for your continued support! My entertainment sponsor Scania, another regular supporter of this event, thank you James and last but certainly not least Scot JCB, Steve has supported me since my original It's a Belter charity ball that I held at Airth Castle in aid of The Prince and Princess of Wales Hospice. His support means so much to me.

I also must thank Diageo for the fabulous drinks reception they supplied, as well as Venture Photography for taking the photos. Asahi very kindly donated the beer and for every bottle purchased the money is going to our chosen charities.

Marbill coaches have put on the busses back and forward from the hotels, Maggie is always such a huge support and I really appreciate it, thank you.

Thank you so much to all who attended and helped to raise an amazing £250,000 for the chosen charities, The Beatson, St Vincent's Hospice and the Accord Hospice.

My final thank you must go to my dad, Andrew Malcolm and The Malcolm Group, my main sponsor. I certainly could not hold this event without his support.

I hope everyone had a fantastic night, if everyone left at the end of the night saying you had a night to remember then my job is done!"



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